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| Ein Bild, das Grafiken, Grafikdesign, Schrift, Clipart enthält.  Automatisch generierte Beschreibung**GDS 2025 Jordan’s COMMITMENTS**  | AbstractThis document details Jordan’s commitments submitted on the Global Disability Summit (GDS 2025) platform, highlighting national efforts to advance the rights of persons with disabilities. The commitments focus on key areas including but not limited to inclusive education, accessibility, inclusive employment, health, social protection, and legal reform, amongst other areas. The Higher Council for the Rights of Persons with Disabilities (HCD)  |

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# **Commitments by Ministries**

## **Ministry of Education (MOE)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Education, \_Accessibility, \_Data, \_Digital Inclusion, \_Early | 10 |

1. Enabling access for persons with disabilities to public schools by preparing schools, improving infrastructure, and providing support to teachers.

By 2028, Jordan's Ministry of Education commits to adapting 250 inclusive schools for improved access for persons with disabilities to accommodate students within the educational system. The appointment of 500 support teachers, with each prepared school being provided with two support teachers, as part of the Ministry of Education's new plan (2025-2028).

Emphasises the right of persons with disabilities to inclusive education in a physical environment free from obstacles and barriers of all kinds. Reasonable accommodation must be considered a basic requirement for the enjoyment of the right to education on an equal basis with others and without any form of discrimination or exclusion.

Therefore, based on the educational strategic plan under the access and equity domain, aligned with the 10-year strategic plan for inclusive education, under the Fourth Component:

Accessibility and Reasonable Accommodation, which the ministry committed to as an essential first step in the implementation of inclusive education, is to make accessible the infrastructure in schools and educational facilities in line with the Building Code Requirements for Persons with Disabilities. This would allow students with disabilities to access school buildings and facilities without physical barriers. It also provides reasonable accommodation, equipment, tools, and supplies needed by students with disabilities as fundamental components of inclusive education. The Ministry of Education recognises that the structure and planning of school buildings can constitute clear barriers for students with physical disabilities to access education. Furthermore, the Ministry emphasises that the use of rented schools is a real obstacle to these amendments. Existing school buildings are particularly problematic, as some modifications may be costly but can be addressed through a range of construction works, starting from average cost modifications, e.g., setting ramps and elevators, to low-cost modifications such as moving some classrooms to lower floors. The Education Strategic Plan outlined several plans to improve school buildings and infrastructure. Therefore, this commitment aims to provide a friendly and enabling learning environment for all students and to respond to the requirements of access by persons with disabilities to school buildings, facilities, and educational services on an equal basis with their peers without disabilities.

1. Enhancing data collection for students with disabilities and developing relevant monitoring indicators and tools.

By 2028, Jordan's Ministry of Education commits to enhancing the collection of disability-inclusive data for learners, both in and out of school. It incorporates disability inclusion in the new Education Sector Plan monitoring indicators to inform evidence-based policymaking and education financing.

According to international and local studies and estimates from 2015, the percentage of students with disabilities is estimated to be 10% of the total number of students.12 This indicates a significant problem in the area of education rights for persons with disabilities, especially considering the official figures issued by the Department of Statistics, which indicate that approximately 79% of the total number of persons with disabilities of school age do not receive any form of education.

Data collection and monitoring of such data pose a clear challenge to Jordan, making it difficult to plan carefully for fully inclusive programmes.

1. Equitable access to education for children and youth with disabilities through digital transformation.

By 2028, Jordan commits to advancing inclusive access to, and quality of, education for children and youth with disabilities through digital transformation by ensuring that the Ministry of Education's learning management system is adapted to meet the needs of learners with disability. According to the 10-year Strategy for Inclusive Education, under component Five Learning and Teaching - "Educational programmes," the goal of inclusive education is to provide high-quality education for all students, including students with disabilities, within the school system. This is achieved by adapting teaching methods, curricula, and educational plans to consider the specific educational needs of students with disabilities. Revisiting traditional educational programmes has become essential to aligning and modifying them to meet the educational requirements of students with disabilities. Implementing effective teaching strategies based on the latest scientific practices is a fundamental component of these educational programmes. It is vital to train teachers on these strategies and provide clear guidance on their implementation. This approach is significant as it interacts with various areas, including creating an inclusive learning environment for all students, including those with disabilities, that meets their educational and learning needs. Ensuring equitable and fair learning opportunities for students with disabilities alongside their peers without disabilities and guaranteeing the right of students with disabilities to receive quality education by providing access to curricula and supportive educational programmes for inclusive education. This can be achieved by leveraging global best practices in inclusive education and utilising assistive technology to support the education of students with disabilities within the classroom.

1. Increasing access for students with disabilities to the science track.

By 2028, Jordan's Ministry of Education commits to training 200 teachers to effectively teach science subjects to students with disabilities, thereby increasing student access to the science track. The training will equip targeted teachers with the skills and resources needed to meet the individual learning requirements of persons with disability. The Ministry of Education, in partnership with the Higher Council for the Rights of Persons with Disabilities, is committed to implementing effective inclusive education in Jordan. According to the 10-year Strategy for Inclusive Education, this largely depends on commitment, training, positive behavioural attitudes toward inclusion, and the readiness of educational personnel to adopt and pursue the goals of inclusive education. Specifically, Activity 4 under the capacity-building component in the executive plan focuses on developing and delivering specialised training programmes. These include programmes on strategies for teaching scientific subjects to students with various disabilities, among others. This is achieved through innovative approaches and by reaching out to staff, employees, and teachers in schools specialising in educating students with visual and hearing impairments.

1. Supporting inclusive early childhood education in Jordan to benefit children with disabilities

By 2028, Jordan's Ministry of Education commits to training 500 public sector staff (including 300 teachers and 200 administrative staff) to effectively manage 300 inclusive kindergartens across Jordan to provide improved early childhood education delivery to children with disability. National Statement of Commitment-Jordan Transforming Education Summit- 2022 The Government of Jordan reiterated its commitment to inclusive education for all in the Education Strategic Plan, and its associated Strategy for Mainstreaming Gender Equality in Education. It is also the core of the 10-Year Strategy for Inclusive Education (2020-2030) and the recently endorsed Jordan Declaration on Inclusion and Diversity in Education. Building on these continued efforts and in light of the recently launched Economic Modernisation Vision for the next decade, of which education is a key pillar, the Government of Jordan is committed to further prioritising key actions to move forward with the transforming education agenda and ensure sustainability of the learning recovery responses post-COVID. This includes setting the necessary foundations to achieve compulsory and free education, from KG2 to secondary education, including the universalisation of KG2 in the short term. According to the 10-year Strategy for Inclusive Education 2020-2030, early childhood is considered a priority and one of the nine main pillars. The preschool stage is a critical developmental phase where children's experiences significantly influence their subsequent developmental stages. Education at the preschool age is easier and faster compared to any other age group. Children with developmental delays generally follow the same natural developmental path, although usually not at the same functional performance level. Therefore, providing early intervention programmes for children with disabilities and developmental delays in nurseries and kindergartens (in inclusive environments alongside their peers) can contribute to enhancing the skills and abilities of children with disabilities, helping them reach their full potential, and saving considerable effort and financial costs in later stages of formal education.

## **Ministry of Higher Education and Scientific Research (MOHE)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Education, \_Infrastructure, \_Higher | 10 |

1. By 2028, the Ministry of Higher Education and Scientific Research is committed to continuing to allocate a specific number of seats in all disciplines for individuals with disabilities, in accordance with the approved criteria and regulations.

By 2028, the identification card issued by the Higher Council for the Rights of Persons with Disabilities will be recognised for student admissions, enabling individuals to benefit from university discounts and available services.

## **Ministry of Health (MOH)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Health, \_Sexual and Reproductive Health, \_Accessibility, \_Assistive Technologies, \_Refugees, \_Rehabilitation | 10 |

1. Improving health services accessibility for People with Disabilities in the field of Sexual and Reproductive Health: By 2028, the Ministry of Health commits to adapting 20 maternal and child health centres across the three regions of the Kingdom, ensuring the availability of accessible awareness materials, and building the capacities of 200 healthcare and service providers working in these centres to deliver sexual and reproductive health services to persons with disabilities. ‎
	* Implementing entity: Ministry of Health.
	* Local partner entities: National Council for Family Affairs, Institute for Family Health Care, ‎Royal Health Awareness Society, Higher Council for the Rights of Persons with Disabilities.
	* International partners: Department of State/USAID, UNICEF, UNFPA, OXFAM.
2. Enhancing access to rehabilitation services for persons with disabilities within MOH facilities. The Ministry of Health commits to enhancing access to rehabilitation services for persons with disabilities within its facilities through the following measures:
* Expanding rehabilitation services within primary healthcare by:
* Developing the infrastructure of MOH facilities as per accessibility building codes to ‎ensure that services are provided in accordance with the needs of persons with disabilities, alongside ensuring the availability and training of adequately qualified ‎personnel‎.
* Increasing the availability of assistive technologies within benefit packages for ‎universal health coverage, within the first phase focusing on: Health centres and ‎schools.‎
* Implementing a 4-year project aiming at increasing accessibility to quality primary ‎‎healthcare services for Syrian refugees and host communities in Jordan to enhance ‎equity of health services for all.‎
* Expanding rehabilitation services within tertiary healthcare by:
* Establishing a specialised tertiary hospital for medical rehabilitation to enhance ‎rehabilitation services for persons with disabilities, including both citizens and ‎refugees.‎
* Ensuring and increasing accessibility of people with disabilities in Jordan's primary health care facilities.

## **Ministry of Political and Parliamentary Affairs (MOPPA)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Youth, \_Political Participation, \_Capacity Building | 10 |

1. Youth with disabilities who are active in the fields of political and public life: Developing a three-year strategic and action plan to enhance the capacities of persons with disabilities and their organisations to political participation. This initiative will begin by empowering and building the capacities of 200 young men and women with disabilities across the Kingdom's three regions in skills and tools for participation in political and public life. This initiative aims to integrate them and enhance their effectiveness in public and political involvement.

## **Ministry of Local Administration (MOLA)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Employment, \_Digital Inclusion, \_Gender Equality, \_Accessibility | 10 |

1. By 2028, the Ministry of Local Administration commits to undertaking the following, while also allocating the necessary financial resources within its budget:
	* Allocating 10% of the job opportunities provided through projects implemented in municipalities—including developmental projects and those related to solid waste management—to persons with disabilities.
	* Enhancing the municipal E-services platform to ensure that at least 20% of the electronic services provided by first-category municipalities are accessible for persons with disabilities.
	* Updating the gender equality and social inclusion policy adopted by the Ministry in 2023 to ensure it is more inclusive of persons with disabilities.
	* Upgrading the buildings of six second-category municipalities to be fully accessible for persons with disabilities.

## **Ministry of Digital Economy and Entrepreneurship (MODEE)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Employment, \_Digital Inclusion, \_Awareness | 10 |

1. Inclusion of digital information and communication: By 2029, the Ministry of Digital Economy is committed to undertaking the following initiatives:
* Mainstreaming the participation of recent graduates with disabilities in training and employment programmes, digital initiatives, and projects implemented by the Ministry. This will be achieved by providing temporary employment opportunities for persons with disabilities who meet the eligibility criteria for these initiatives, alongside introducing a performance indicator to measure their level of participation.
* Ensuring the full accessibility of government electronic platforms to accommodate the requirements of persons with disabilities.
* Developing a fully accessible and comprehensive digital skills guide, outlining different categories of digital skills, required proficiency levels, and assessment methods, with a particular focus on digital competencies essential for persons with disabilities.
* Providing inclusive and accessible online training materials and awareness-raising content, including videos, on digital technology, platforms, and government digital services.
* Allocating the necessary financial resources within the budget to effectively implement these commitments.

## **Ministry of Environment (MOEnv)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Mainstreaming, \_Accessibility, \_Capacity Building, \_Digital Inclusion, \_Employment | 10 |

1. The Ministry of Environment is committed to implementing the following actions by 2028:
* Mainstreaming the rights of persons with disabilities into the Ministry of Environment's strategy for 2026–2029 and all related policies and plans.
* Ensuring the accessibility of the ministry's main building per accessibility requirements for persons with disabilities and the National Building Code Requirements for Persons with Disabilities.
* Training 50 ministry employees on the rights-based approach and disability rights etiquette, in collaboration with the Higher Council for the Rights of Persons with Disabilities.
* Ensuring the accessibility of the ministry's website and services for persons with disabilities, in collaboration with the Ministry of Digital Economy and the Higher Council for the Rights of Persons with Disabilities.
* Allocating 10% of specialised training programmes within ministry projects to persons with disabilities to facilitate employment opportunities in targeted project areas.
* Encouraging students with disabilities to participate in the ministry's environmental events and competitions by allocating 10% of competition prizes to them.
* Ensuring the necessary financial resources are allocated to implement the above commitments.
1. The Ministry of Environment will develop 30 action plans across 30 institutions to mainstream the inclusion of persons with disabilities. These plans will include:
	* Assessing companies' capacity to mainstream persons with disabilities, such as by employing new staff with disabilities where possible, improving workplace accessibility, and supporting existing employees with disabilities.
	* Raising awareness among employees about disabilities, inclusion in the workplace and relevant provisions under the Jordanian labour law.

## **Ministry of Public Works and Housing (MPWH)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| JD 150,000 (for the accessibility) | \_Awareness, \_Accessibility, \_Mainstreaming | 10 |

1. By the year 2028, this ministry commits to the following:
* In the Field of Legislation, Policies, and Strategies: Inclusion of the Rights of Persons with Disabilities: The rights of persons with disabilities will be incorporated into all plans and policies of the Ministry of Public Works and Housing.
* In the Field of Awareness and Training: Implementation of Awareness Campaigns: Three awareness campaigns will be conducted on the code of requirements for persons with disabilities, in collaboration with the Higher Council for the Rights of Persons with Disabilities, to achieve the strategic objective of the ten-year plan for rectifying the conditions of existing buildings.
* In the Field of Accessibility, Facilitative Arrangements, and Simplified Formats: Budget Allocation for the National Ten-Year Plan: The ministry's budget will include financial allocations to implement the national ten-year plan regarding the rectification of the ministry's buildings, as follows:
	+ Preparation of Directorates/Offices: Efforts will be made to prepare directorates/offices affiliated with the Ministry of Public Works and Housing using the annual financial allocations within the ministry's budget, amounting to 150,000 dinars, to rectify the conditions of the ministry's buildings and make them accessible to persons with disabilities.
	+ Preparation of Government-Owned Buildings: The ministry, within the framework of its approved principles and procedures, will commit to preparing all buildings owned by other government entities by the standards outlined in the Code for Persons with Disabilities, as part of the tenders for studies of government buildings conducted by the Ministry of Public Works and Housing.
	+ Expansion of Building Rehabilitation: The ministry will expand the rehabilitation of buildings by updating the code and guidelines for building requirements for persons with disabilities, or by issuing an annexe. Emphasis will be placed on utilising artificial intelligence to facilitate services for persons with disabilities and to align with global best practices that are in line with internationally approved standards for buildings and roads.
* Translation of the Code into English: The code of requirements for persons with disabilities will be translated into English.
* Financial Commitments: The Ministry of Public Works and Housing commits to requesting the allocation of financial amounts within its annual budget to implement the above obligations by the end of the year.
1. By the year 2028, the Ministry of Public Works and Housing commits to enhancing its primary obligations as follows:
* All buildings for which the ministry prepares studies and designs, whether through its staff or consulting firms, will be equipped to accommodate people with disabilities. For existing buildings, efforts will be made to upgrade them in accordance with the ministry's plans for rehabilitating existing buildings, allocating financial budgets for this purpose, and developing an executive plan that includes these tasks.
* Inclusion of accessibility requirements in all Public-Private Partnership (PPP) contracts for roads and public facilities, such as the project to construct the King Abdullah II bin Al-Hussein Bridge.
* All transportation stations for which the ministry prepares studies and designs, and supervises their implementation, whether through its staff or consulting firms, will be equipped to accommodate people with disabilities, in line with the annual plan of the "owner," the Ministry of Transport. Five passenger stations were upgraded according to the requirements outlined in the engineering designs.
* The establishment of a general electronic notification system that enables persons with disabilities to report obstacles in public facilities is carried out through the Ministry of Digital Economy. The Ministry of Public Works and Housing commits to cooperating in the creation of this system and handling notifications within its jurisdiction.
* A plan will be developed to provide smart traffic signals at intersections under the jurisdiction of the Ministry of Public Works, in phases, within the allocated financial provisions.
* The Ministry of Finance has allocated an annual amount of 150,000 dinars from the Ministry of Public Works and Housing's budget for accessibility projects in its existing buildings.

## **Ministry of Industry, Trade and Supply (MIT)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Awareness | 10 |

1. Awareness and guidance of people with disabilities regarding the Ministry’s services.

Translation of 5 videos of the directorates providing the service into sign language to raise awareness and guide people with disabilities regarding the Ministry of industry and trade services until 30/6/2026.

## **Ministry of Tourism and Antiquities (MOTA)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Inclusive Tourism, \_Accessibility, \_Awareness, \_Digital Inclusion, \_Inclusive Transportation, \_Capacity Building | 10 |

1. By 2028, the Ministry of Tourism and Antiquities (MOTA) and its partners commit to finalising and implementing the Three-Year Inclusive Tourism National Strategy (2025–2027). This transformative strategy aims to position Jordan as a global leader in inclusive tourism, fully aligned with the principles of the UN Convention on the Rights of Persons with Disabilities (UNCRPD). The strategy will create a seamless, accessible, and welcoming tourism experience for all visitors, including persons with disabilities, older adults, and families with children. The following sub-commitments, underpinned by the efforts of five dedicated task forces, as outlined in the strategy, will guide its implementation.
* Enhancing accessibility, reasonable accommodations, and accessible formats:
	+ Transforming key archaeological sites into inclusive tourism models:
	+ Jerash Archaeological City:
* Ensuring accessibility at the main entrance and all services and facilities within and around the site.
* Creating three models replicating key landmarks of the archaeological city.
* Providing three electric vehicles to facilitate the transport of tourists with disabilities along accessible pathways, making all information available in accessible formats, and training 50 staff members by 2028.
* Enhancing visitor areas with QR code-enabled information.
	+ Amman Citadel: Completing accessibility adaptations.
	+ Priority Site Upgrades: By 2028, ensure accessibility upgrades at flagship tourist sites, including The Citadel, Jerash, and Aqaba's Arab Revolt Plaza, which are expected to reach an estimated 1 million annual visitors. Begin access renovation design at Petra, Wadi Rum, and the Baptism Site.
* Upgrading lesser-known sites by incorporating Braille signage, accessible pathways, and parking, which will impact approximately 200,000 visitors annually.
* Conducting biennial accessibility audits at all major sites and engaging persons with disabilities for feedback, targeting a 70% compliance rate by 2028.
* Raising awareness:
	+ Ensuring all tourism information at tourist sites is available in accessible formats.
	+ Training programmes:
	+ Training 50 staff members at Jerash and other key sites by 2028.
	+ Developing and delivering training for tourist guides, including guides with disabilities, reaching 750 professionals annually.
* Launching a centralised, accessible digital portal by 2028, providing key information on inclusive tourism.
* Inclusive transportation:
	+ Essential accessibility upgrades at Queen Alia International Airport and King Hussein Airport.
	+ Introducing 50 new accessible taxis in key tourist hubs and piloting accessible bus services.
	+ Updating and enforcing accessibility standards for transport services by 2027.
* Inclusive promotion and public awareness:
	+ A global campaign highlighting Jordan's inclusive tourism efforts, targeting 5 million individuals annually.
	+ Collaborating with 20 local and international disability advocates to showcase inclusive tourism.
* Financial allocations: The Ministry commits to securing funds and resource allocations from the government, the private sector, and international sources to support the implementation and sustainability of inclusive tourism initiatives beyond 2027.
* Monitoring, evaluation, and sustainability:
* Develop key performance indicators, such as site compliance rates and visitor satisfaction scores, and target a 70% annual compliance rate.
* Conducting reviews and workshops every two years with 500 stakeholders, including persons with disabilities.

## **Ministry of Justice (MOJ)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| JD 45,000 (5-8 courts accessibility)JD 15,500 (140 employee training) | \_Mainstreaming, \_GBV, \_Capacity Building, \_Certification, \_Accessibility, \_Digital Inclusion, \_Awareness, \_Certification, \_Legal Aid | 10 |

1. The Ministry of Justice / Jordan commits to undertaking the following:
* Reviewing the existing legislation to propose amendments to provisions that include any form of discrimination against persons with disabilities.
* Amending the Penal Code to include a provision that criminalises the forced sterilisation of girls with disabilities. Such practices constitute a grave violation of human rights and discrimination against persons with disabilities.
* Continuing the Implementation of the Ministry of Justice's Commitments Under Article 31 of the Law on the Rights of Persons with Disabilities No. 20 for the year 2017, Article 31 of the law mandates that the: "The Ministry of Justice and the Ministry of Interior each according to their area of expertise, in coordination with the Higher Council for the Rights of Persons with Disability, will execute the following:
* Include measures guaranteeing the practice of persons with disabilities of their right to litigation on an equal basis with others, either as plaintiffs, defendants, or witnesses, in relevant policies, strategies, plans, and programmes.
* Qualify certified experts for facilitating communication with persons with disabilities in investigation and litigation phases, and circulate the names of these experts to judicial authorities and police centres, after granting them a practitioner's licence according to instructions to be issued for this purpose by HCD, provided that among the experts there will be:
* Sign-language interpreters specialised in interpreting legal terminology.
* Special Education experts to communicate with persons with intellectual disabilities.
* Experts to facilitate communication with persons who are deafblind.
* Render all courts, security centres, correction and rehabilitation centres, and places of detention fully accessible in no later than (5) years from the date on which this Law goes into effect, and to take suitable alternative measures for persons with disabilities if necessary, and provide accessible vehicles for transporting both detainees and convicted felons.
* Provide personnel, including judges and judicial officers, with training on the rights of persons with disabilities and practical methods of communicating with them.
* Provide information, meeting minutes, and session records in accessible formats to persons with disabilities as needed.

Based on the above, we propose including the following items:

* Increasing the allocated budgets for implementing policies and programmes related to persons with disabilities, noting that the Directorate of Human Rights already has allocated funds within the Ministry of Justice's budget to implement a project aimed at improving accessibility for persons with disabilities to justice facilities.
* Ensuring accessibility to court facilities: the goal is to ensure that 5–8 court buildings owned by the Ministry of Justice are fully accessible by 2028, in line with allocated budgets, at an estimated cost of 45,000 JODs.
* Raising awareness about the importance of an inclusive and supportive environment for all litigants through the following initiatives:
* Training at least 140 employees on the Etiquette of Communicating with Persons with Disabilities, and the Rights of Persons with Disabilities by 2028. This will be achieved in collaboration with the Higher Council for the Rights of Persons with Disabilities, under an existing cooperation agreement, at an estimated cost of 15,500 JODs.
* Certifying a minimum of 15 experts in facilitating communication with persons with disabilities during investigation and litigation processes by 2028. This will also be done in collaboration with the Higher Council for the Rights of Persons with Disabilities, at an estimated cost of 3,500 JODs. The names of these certified experts will be shared with judicial bodies and security centres after obtaining licensing from HCD.
* Cooperating with civil society organisations supporting persons with disabilities.
* Providing legal aid to persons with disabilities who cannot afford the cost of hiring a lawyer.

## **Ministry of Social Development (MOSD)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Deinstitutionalisation, \_Capacity Building, \_Certification, \_Personal Assistance, \_Employment, \_Early Intervention, \_Accessibility, \_Digital Inclusion | 10 |

1. The Ministry of Social Development is committed to implementing the following:
* Expanding Alternative Services and Programmes for Residential Centres:
* Extending the coverage of alternative (deinstitutionalisation) programmes for residential care centres to include 650 individuals currently residing in these centres, out of a total of 1,168 cases, and to provide services to 250 individuals currently on waiting lists.
* Introducing training programmes and a licensing system for those wishing to work as personal assistants across the three regions of the Kingdom.
* Adopting regulations to allocate financial resources to support persons with disabilities in accessing personal assistant services, including financial support for employment costs by 2028.
* Enhancing Early Intervention Services for Children Aged Birth to Four Years:
* Establishing 14 inclusive day-care centres, increasing the current total from 27 to 41, to strengthen early intervention services for children aged from birth to four years.
* Expanding early intervention units by introducing 44 additional units, raising the total from 28 to 72, to ensure that these centres serve persons with various types of disabilities.
* Introducing nine mobile early intervention units in poverty areas, increasing the current number from three to 12.
* Providing training for all staff in the 125 centres and units mentioned above by 2028, ensuring effective service delivery and inclusion.
* Transforming Residential Centres into Inclusive Day-Care Centres:
* Converting residential centres into inclusive day care centres that provide diverse services in environments designed to encourage interaction and community participation.
* Procuring the services of 600 specialised professionals to provide services for persons with disabilities and training them to deliver high-quality, inclusive services.
* Ensuring Accessibility in Centres for Persons with Disabilities:
* Providing accessibility, reasonable accommodation, and accessible formats in the 40 centres for persons with disabilities to ensure they are fully accessible and inclusive.
* Facilitating Access to Electronic Services:
* Implementing accessibility measures to enable persons with disabilities to access electronic services and benefit from all services offered by the Ministry of Social Development.
* Allocating Financial Resources:
* Allocating the necessary financial resources within the Ministry's budget to ensure the effective implementation of these commitments.

## **Ministry of Transport (MOT)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Accessibility, \_Mainstreaming | 10 |

1. The Ministry of Transport is committed to implementing the following commitments by 2030, in coordination with relevant partners, including the Ministry of Tourism, Greater Amman Municipality, the Civil Aviation Regulatory Commission, the Land Transport Regulatory Commission, Jordan Hejaz Railway, the International Airport Group, Jordan Airports Company, and the Ministry of Public Works and Housing:
	* + - The Ministry of Transport is committed to mainstreaming the rights and accessibility requirements of persons with disabilities in all projects it implements between 2026 and 2030.
			- The Ministry of Transport, in coordination with its partners, is committed to ensuring accessibility at Queen Alia International Airport, King Hussein Airport, and Amman Civil Airport, benefiting approximately seven million passengers annually.
			- The Ministry of Transport is committed to providing 10 accessible taxis for persons with disabilities in key locations such as Amman and Aqaba. Additionally, the Ministry will introduce accessible buses on high-traffic routes, aiming to serve 80,000 persons with disabilities annually.
			- In coordination with regulatory bodies, the Ministry of Transport is committed to ensuring that the rights and accessibility requirements of persons with disabilities are fully embedded in all legislation, regulations, and standards before their adoption.
			- The Ministry of Transport is committed to overseeing the implementation of commitments related to persons with disabilities made by its partners, including the Civil Aviation Regulatory Commission, the International Airport Group, Jordan Airports Company, and the Jordan Hejaz Railway.
			- The Ministry of Transport is committed to formalising these commitments by signing a memorandum of understanding with the Higher Council for the Rights of Persons with Disabilities, ensuring the accountability of transport sector entities and partners.
			- The Ministry of Transport is committed to allocating sufficient financial resources within its annual budget to effectively implement the above commitments.

## **Ministry of Culture (MOC)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Accessibility, \_Capacity Building,  | 10 |

1. By 2028, the Ministry of Culture is committing to undertake the following:
* Making its cultural centres accessible to persons with disabilities, with five cultural centres located in the governorates of Jerash, Tafila, Madaba, Aqaba, and Balqa.
* Obligating organisers of cultural events held in Jordan to provide the accessibility requirements for persons with disabilities.
* In coordination with the Higher Council for the Rights of Persons with Disabilities, the ministry is committed to training up to 100 employees, from the ministry's headquarters and the cultural department in the governorates, on the etiquette of communicating with persons with disabilities, sign language, and the human rights approach.
* Taking the necessary measures to enable access for persons with disabilities to cultural programmes, events, and facilities.
* Allocating financial resources within its budget to implement the above commitments.

## **Ministry of Awqaf and Islamic Affairs (MOAIA)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Accessibility, \_Awareness | 10 |

1. By 2028, the Ministry of Awqaf and Islamic Affairs and Holy Places is committed to implementing the following:
* Accessibility: Ensuring inclusivity and full accessibility for persons with disabilities in:
	+ The new ministry building.
	+ 10 shrines.
	+ 30 houses of worship across all regions of the Kingdom.
* Raising Awareness:
	+ Integrating Disability Rights in Friday Sermons and Religious Programmes: Incorporating segments on the rights and concerns of persons with disabilities in Friday sermons every three months, as well as in religious programmes organised by relevant directorates. These will be disseminated through various media outlets (visual, audio, and print).
	+ Conducting Training programmes: Organising 15 training programmes through the King Abdullah II Institute for Preaching and Guidance for its staff, including imams, female preachers, and muezzins. These programmes will cover the etiquette of dealing and communication methods and the rights of persons with disabilities.
* Financial Resource Allocation: The Ministry is committed to allocating the necessary financial amounts within its budget to implement the commitments mentioned above.

## **Ministry of Labour (MOL)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Accessibility, \_Mainstreaming, \_Data, \_Employment, \_Digital Inclusion | 10 |

1. By 2028, the Ministry of Labour is committed to implementing the following:
* Legislation, Policies, and Strategies:
	+ Aligning all plans and policies of the Ministry with the Law on the Rights of Persons with Disabilities No. 20 for the Year 2017.
	+ Developing annual plans and revising existing legislation to be aligned with the requirements of persons with disabilities.
	+ Updating employment and inspection databases to include workers with disabilities in the private sector.
	+ Facilitating the employment of 400 persons with disabilities in the private sector.
* Awareness and Training:
	+ Organising 500 awareness sessions for employers across all governorates of the Kingdom.
	+ Preparing 12 Awareness Flyers addressing disability issues.
	+ Launching five awareness campaigns on employing persons with disabilities in collaboration with the Directorate of Public Relations and Media.
* Accessibility:
	+ Ensuring that nine directorates/offices under the Ministry are fully accessible.
	+ Upgrading electronic services to ensure ease of access for persons with disabilities.
* Financial Resource Allocation: The Ministry is committed to allocating the necessary financial amounts within its budget to implement the commitments mentioned above.

## **Ministry of Interior (MOI)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Accessibility, \_Digital Inclusion, \_Mainstreaming, \_Awareness | 10 |

1. By 2028, the Ministry of the Interior commits to implementing the following actions:
* Accessibility:
* Ensuring full accessibility in 12 administrative unit buildings (governorates).
* Upgrading the Ministry's website and all electronic services to comply with accessibility standards for persons with disabilities.
* Legislation, Strategies, and Implementation Plans:
* Integrating national policies and the executive plans of the Higher Council for Civil Defence to guarantee seamless access for persons with disabilities to relevant services.
* Awareness and Training:
* Providing training for 300 Ministry staff members through 12 workshops and sessions focused on disability rights and inclusive communication etiquette.
* Developing an accessible service guide that details the Ministry's offerings for individuals with disabilities.
* Financial Provisions:
* Allocating the necessary funds within the Ministry's budget to fulfil these commitments.

## **Ministry of Planning and International Cooperation (MOPIC)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Accessibility, \_Mainstreaming, \_Data | 10 |

1. The Ministry of Planning and International Cooperation has committed to granting five additional marks within the procedures for evaluating new capital projects and public-private partnership projects, if ministries and public authorities incorporate the requirements of the principles and objectives of the Rights of Persons with Disabilities Law No. (20) of 2017 in the project concept notes, per the National Registry of Investment Projects Regulation No. (8) of 2024.
2. The Ministry of Planning and International Cooperation (MOPIC), through the Department of Statistics (DOS), commits to:
	* The availability of all data on persons with disabilities within the DOS database by 2028.
	* Ensuring that all data collected through future social and demographic surveys and censuses have a disability component and disability related questions (Washington Group).

## **Ministry of Agriculture (MOA)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Employment, \_Awareness, \_Capacity Building, \_Mainstreaming, \_Accessibility | 10 |

1. Employment and Economic Inclusion:
* Increase employment opportunities for persons with disabilities in various managerial positions, ensuring reasonable accommodation based on their specific requirements, by 1%. This percentage will be increased to 3% over the next three years of the total number of employees.
* Expand employment opportunities for persons with disabilities in government and private agricultural projects by 20%.
* Provide 50 agricultural training opportunities in hydroponic farming for persons with disabilities. Organise 150 training workshops, with at least 20% dedicated to persons with disabilities, in collaboration with relevant organisations and agricultural associations.
* Ensure the participation of 150 persons with disabilities in Ministry festivals, showcasing their handmade and food products by 2028.
1. Training and Institutional Commitment:
* Train 200 Ministry employees by 2028 to enhance their skills in delivering inclusive services to persons with disabilities.
* Ensure that 5-10% of implementation plans and national strategies explicitly include persons with disabilities, aligning with international best practices and human rights-based policies.
* Periodically review the Ministry's institutional strategies to measure progress, ensure compliance with disability inclusion commitments, and improve services based on stakeholder feedback and best practices.
1. Collaboration with International and National Partners:
* Ensure the inclusion of 5% of persons with disabilities in the target group of the "Green Jobs within the National Afforestation Programme," funded by the German Reconstruction Bank, valued at €14.5 million.
* Allocate 3-5% of future project agreements to persons with disabilities to align with the Ministry's strategic objectives.
* Provide disability-inclusive health and recreational services under the "Rethinking the Reality of Sahab: Urban Greening for a Resilient and Sustainable Future" project, funded by UN-HABITAT.
1. Capacity-Building and Skill Development:
* Train 4,000 individuals by 2028, ensuring that at least 5% of the trainees are persons with disabilities. This will be conducted through agricultural extension departments, covering topics such as food processing (e.g., pickles, dairy products, handicrafts) in cooperation with relevant associations, enabling persons with disabilities to establish sustainable income-generating projects.
* Provide field training for 90 persons with disabilities in agricultural projects, such as compost production, to enhance their skills and support self-employment initiatives.
* Allocate 5-10% of agricultural extension sector programmes to persons with disabilities, ensuring their meaningful participation without restrictive conditions.
* Train 300 families, prioritising those affected by poverty and unemployment, ensuring that at least 5% of beneficiaries are persons with disabilities.
1. Private Sector Engagement:
* Promote investment in the agricultural sector through initiatives such as the Treasury Land Investment Project and agro-industrial development projects, ensuring that 1-3% of employed persons in these investments are persons with disabilities.
* Advocate for the inclusion of persons with disabilities in employment schemes within private sector agricultural investments.
1. Inclusive Employment in Government Programmes:
* Ensure that 3% of employees in afforestation projects are persons with disabilities by 2028, providing temporary employment opportunities.
* Train 12,000 individuals in agricultural occupations, ensuring that at least 5% are persons with disabilities, within the Jordanian Youth Training Project.
1. Awareness-Raising and Advocacy:
* Implement an information campaign in coordination with the Supreme Council for the Rights of Persons with Disabilities to raise awareness of the rights of persons with disabilities in the agricultural sector, reaching up to 10,000 individuals annually.
* Promote inclusive agricultural practices and enhance awareness of disability rights and accessibility within the sector.
1. Accessibility and Reasonable Accommodation:
* Provide accessible information, including sign language interpretation, large text, and audio materials, in coordination with relevant companies, ensuring that all Ministry service offices, provincial directorates, and agricultural centres are equipped with these resources.
* Ensure that sign language interpretation is available in public service offices to meet the communication requirements of deaf persons.
* Launch 80 digital agricultural services on the Ministry's official website by the end of 2025, increasing to 168 fully automated services, facilitating access for persons with disabilities.
* Upgrade 80% of Ministry facilities to be accessible, including the installation of appropriate signage, accessible sanitation facilities, electric elevators, adapted corridors, queuing systems, and accessible entry/exit points. This will increase to 90% by 2028, ensuring compliance with international accessibility standards.

## **Ministry of Investment (MOINV)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Accessibility, \_Capacity Building, \_Digital Inclusion | 10 |

1. By 2025 – 2027, the Ministry of Investment is committed to implementing the following measures:
	* Ensuring the accessibility of the ministry's buildings per the accessibility requirements for persons with disabilities and national building codes.
	* Ensuring the accessibility of the ministry's website and electronic services per the accessibility requirements for persons with disabilities.
	* Conducting training sessions for 60 ministry employees on the rights-based approach and disability rights etiquette.
	* The Ministry shall designate a focal point to follow up on these commitments.
	* The ministry is committed to allocating the required financial resources to implement the commitments mentioned above.

## **Ministry of Government Communication (MOGC)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Accessibility, \_Mainstreaming | 10 |

1. By 2028, the Ministry of Government Communication commits to the following actions:
	* Ensuring full accessibility across the MOGC building and all its facilities.
	* Embedding disability mainstreaming in all ministry policies, initiatives, and activities.
	* Allocating the necessary financial resources within its budget to implement the above commitments.

## **Ministry of Energy and Mineral Resources (MOEMR)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Accessibility, \_Infrastructure | 10 |

1. The Ministry of Energy and Mineral Resources is committed to undertaking the following Commitments by 2028:
	* + - The Ministry commits to installing solar water heating systems in 200 homes for families of persons with disabilities, in coordination with the Higher Council for the Rights of Persons with Disabilities (HCD). This will be implemented according to specific standards and distributed across all governorates of the Kingdom during the period from 2026 to 2027, through the Renewable Energy and Energy Efficiency Fund.
* The Ministry commits to installing solar panel systems in 1,000 homes for families of persons with disabilities, according to specific standards distributed across all governorates of the Kingdom, in cooperation with the Higher Council for the Rights of Persons with Disabilities (HCD), during the period from 2026 to 2027.
* The Ministry commits to installing solar water heating systems in three centres: the Petra Centre, the Jerash Centre, and the Tafila Day Care Centre, in coordination with the Higher Council for the Rights of Persons with Disabilities (HCD).
* To enhance the capacity of these centres to provide rehabilitative services for persons with disabilities, the Ministry commits to adapting the Directorate of Laboratories building to meet the requirements of persons with disabilities during the period from 2026 to 2027.
* The Ministry commits to allocating financial resources within its annual budget to implement.

## **Ministry of Youth**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Accessibility, \_Capacity Building, \_Mainstreaming, \_Digital Inclusion | 10 |

1. By 2028, The Ministry of Youth is committed to undertaking the following:
	* Ensuring the following facilities are accessible:
	* 19 youth centers out of 184 across all governorate including 10 new centers under construction and 9 existing centers.
	* Al-Hussein Camps for Work and Construction.
	* The Youth Houses in Jerash.
	* Al Hussein Youth Camp in As-Saru.
	* Training of staff members of the above facilities on the disability sensitization, and the Rights of Persons with Disabilities.
	* Embedding the requirements of persons with disabilities into the National Youth Strategy and actively involving youth with disabilities across all the National Youth Strategy pillars and activities.
	* Ensuring the “Shabab Jo” interactive platform is fully accessible and inclusive of the requirements of persons with disabilities.
	* The Ministry is committed to allocating the necessary financial amounts within its budget to implement the above-mentioned commitments.
	* Embedding the above-mentioned commitments into the institutional plan of the Ministry.

# **Commitments by Government Institutions**

## **Vocational Training Corporation (VTC)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Mainstreaming, \_Capacity Building | 10 |

1. The Vocational Training Corporation (VTC) is committed to creating specialized departments to follow up on the training and capacitation of persons with disabilities in its institutes in the three regions (North, Centre, and South) by 2028.
2. The VTC is committed to enrolling and training 600 persons with disabilities in various specializations across the three regions, with 200 persons with disabilities in each area by 2028.
3. The VTC commits to train 300 of its staff on the etiquette of communicating with persons with disabilities and on sign language by 2028.
4. The VTC is committed to establishing nine model centres in the three regions of the Kingdom, with three 3 centres in each area by 2028.

## **Independent Election Commission (IEC)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Accessibility, \_Political Participation | 10 |

1. Developing a strategy and an executive action plan to raise awareness among persons with disabilities about the importance of political participation. This will emphasize their role in elections, whether as candidates or voters, and will further enhance their engagement with political parties.
2. Increasing the number of polling stations equipped with model facilities to enable easy access and voting for persons with disabilities during the upcoming parliamentary elections to 200 centres. This will be implemented in collaboration with the Ministry of Education and the Higher Council for the Rights of Persons with Disabilities.

## **Greater Amman Municipality (GAM)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Accessibility | 10 |

1. Amman Bus project – phases 1 and 2

The Amman Bus Project aims to provide a comprehensive public transportation system for all citizens, with a particular focus on meeting the needs of people with disabilities. The project has been designed to ensure easy access for people with disabilities to public transportation services, generally through:

Equipped Buses: The buses are equipped with low floors, easy entry, and ramps to facilitate the movement of people with disabilities. Additionally, dedicated spaces have been allocated to secure wheelchairs with safety belts, ensuring their safety.

Comprehensive Information: All trip-related information, including schedules and routes, is conveniently provided through an easy-to-use mobile application, enabling persons with disabilities to plan their trips with ease.

This is the first mass transportation initiative specifically designed to address and accommodate the unique needs of people with disabilities, ensuring they have equal access to public transportation services in a way that enhances their mobility and independence

1. Rehabilitation of Jabal Al Hussain neighbourhood /phase 2: Creating an inclusive urban environment that accommodates everyone, leaving no one behind

In Line with GAM strategy and in implementation of its vision and mission of keeping up with development and providing best public services, GAM is ensuring that urban spaces are accessible and inclusive for persons with disabilities which is not just a matter of social justice; it's a fundamental aspect of urban planning and design, as cities should be designed and managed in ways that ensure equitable access, opportunities, and participation for all residents, regardless of their abilities or disabilities by an inclusive design in the urban context that fulfil the needs of all people equally and create an environment that has a truly functional and usable and accessible sidewalk. People with disabilities often encounter barriers and challenges in urban environments. These may include: physical obstacles, lack of accessibility and disabled services, paths discontinuity inadequate infrastructure and transportation options The challenges faced by persons with disabilities are not merely individual; they are often rooted in systemic issues, including inadequate urban planning, outdated infrastructure Applying the principles of the inclusive design that seeks to create environments, and services that are usable by people of all abilities and can be applied to urban spaces, buildings, and public amenities to ensure an independence accessible and pleasurable experience for 'all' users by :

* Reviewing the traffic situation as follows:
	+ Setting the suitable least width for vehicle lanes and the maximum width for sidewalks.
	+ Setting the appropriate pedestrian crossing line.
	+ Providing (on-street) parking, including the ones for persons with disabilities.
* Reviewing and rehabilitating the sidewalks as follows:
	+ Setting the proper dimensions for the elements of the sidewalk, which are the clear movement zone, the façade zone, and the street furniture zone, must fit the main aspects of the side walk.
	+ Ensuring movement continuity.
	+ Ensuring accessibility for persons with disabilities by providing suitable ramps and handrails where needed.
	+ Providing the needed services for persons with disabilities such as the tactile paving and audio traffic signals for the blind.
	+ Providing the appropriate street furniture.
	+ Increasing greenery.
* Maintaining the existing drainage sewage.
1. The Greater Amman Municipality (GAM) commits to enhancing the accessibility of urban infrastructure by ensuring that pedestrian crossings are safe, obstacle-free, and inclusive for persons with disabilities. This includes the installation of traffic signals equipped with audible alert systems to support pedestrians who are blind and those with visual disabilities.

By the end of 2025, GAM will install accessible traffic lights with audible signals at an additional 15 key intersections, prioritised based on pedestrian density and proximity to public transport stations. This will build on the 10 accessible traffic lights already installed at main intersections in Amman. The remaining intersections—among the 200 total in the city—will be equipped with accessible traffic signals by the end of 2026.

This initiative reflects GAM’s commitment to inclusive urban planning and equitable access to public services, which are in line with its strategic priorities and the principles of the UN Convention on the Rights of Persons with Disabilities (UNCRPD).

## **Jordan Customs Department (JCD)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Capacity Building | 10 |

1. The Jordan Customs Department committed to implementing the following by the year 2028:
* Training 300 staff members at Border Crossings: the training programme will focus on the etiquette of dealing and communicating with persons with disabilities, and the rights of persons with disabilities.
* The Department is committed to allocating the necessary financial amounts within its budget to implement the commitments mentioned above.

## **Minerals and Energy Regulatory Commission (MERC)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Accessibility, \_Digital Inclusion, \_ Capacity Building | 10 |

1. The Energy and Minerals Regulatory Commission is committed to implementing the following initiatives by 2028:
* Training 100 Staff Members: The training programme will focus on the etiquette of dealing and communicating with persons with disabilities.
* Buildings and Website to be Accessible: Ensuring the Commission's building and website are accessible for persons with disabilities.
* Financial Resource Allocation: The Energy and Minerals Regulatory Commission is committed to allocating the necessary financial amounts within its budget to implement the commitments mentioned above.
* In collaboration with the licensed electricity distribution companies, the Commission commits to ensuring the accessibility of their buildings to meet the needs and rights of persons with disabilities.

## **Jordan Security Commission (JSC)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Accessibility | 10 |

1. Making modifications to our existing building to accommodate people with disabilities.

## **General Budget Department (GBD)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Accessibility, \_Mainstreaming, \_Capacity Building | 10 |

1. By 2028, the General Budget Department commits to undertaking the following actions:
	* + - Aligning its operational plans and executive strategies with the rights of persons with disabilities.
			- Ensuring that the department's building and all its facilities are fully accessible.
			- Training 35 staff members each year for three years on the Etiquette of Communicating with Persons with Disabilities.
			- Ensuring that ministries and government departments take into account the rights of persons with disabilities when formulating their annual budgets.
			- Allocating the necessary financial amounts within its budget to implement the commitments mentioned above.

## **Supreme Judge Department (SJD)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Accessibility, \_Capacity Building,  | 10 |

1. The Supreme Judge Department is committed to undertake the following actions:
* Prepare three Sharia courts in the Kingdom's three regions to be fully accessible for persons with disabilities. The Department is committed to preparing three Sharia courts across the Kingdom's regions to serve as model courts, fully accessible to persons with disabilities. The initiative is projected to cost 20,000 dinars annually for the years 2025, 2026, and 2027.
* Training Sharia judges, their assistants, and court staff. The Department is committed organising training programmes for Sharia judges, their assistants, and court staff to cover the etiquette of dealing and communicating with persons with disabilities, and the rights of persons with disabilities.
* Financial Resource Allocation. The Department is committed to allocating the necessary resources.

## **Public Security Directorate (PSD)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Mainstreaming, \_Accessibility, \_Capacity Building, \_Awareness | 10 |

1. By 2028, the Public Security Directorate (PSD) is committed to making its policies and programmes inclusive of persons with disabilities as follows:
* In the Area of Legislation, Policies, and Strategies:
	+ Incorporating the rights of persons with disabilities into the plans and policies of the Public Security Directorate.
	+ Developing annual plans, reviewing legislation and laws, and aligning them to meet the requirements of persons with disabilities.
* In the Area of Awareness and Training:
	+ Including awareness and warning programmes and materials broadcast on official channels and social media in sign language.
	+ Conducting seven training programmes and 15–25 workshops annually for Public Security Directorate personnel on the etiquette of communicating with persons with disabilities, in coordination with the Higher Council for the Rights of Persons with Disabilities. The number of programmes and workshops can be increased to meet actual needs and cover all PSD locations.
	+ Preparing accessible guidelines for residency and border services for persons with disabilities, as well as designing brochures and awareness booklets on the rights of persons with disabilities, in coordination with the Higher Council for the Rights of Persons with Disabilities.
	+ Implementing six awareness campaigns on the rights of persons with disabilities over the next three years, at a rate of two campaigns annually, in coordination with the PSD's Media and Community Policing Directorate and the Higher Council for the Rights of Persons with Disabilities.
	+ Delivering educational and awareness programmes for inmates through the Correction and Rehabilitation Centres Administration, including lectures, courses, and workshops targeting persons with disabilities in the community based on actual needs and demand.
* In the Area of Accessibility, Reasonable Accommodation, and Accessible Formats:
	+ Adapting 10 Public Security Directorate buildings (police, gendarmerie, and civil defence centres) annually, reaching 30 buildings over the next three years, and providing sign language interpretation services for deaf individuals in these facilities.
	+ Ensuring that electronic services are accessible to persons with disabilities and enhancing effective communication channels to facilitate their access to services easily and smoothly.
	+ Developing the emergency hotline (114) for deaf individuals to facilitate video communication with PSD personnel trained in sign language, and enhancing the team's skills in advanced sign language communication.
	+ Ensuring the inclusion of accessibility requirements, as stipulated by building codes for persons with disabilities, in the design plans of PSD buildings and verifying their implementation.
* Financial Commitment: The Public Security Directorate pledges to allocate funds within its annual budget to fulfil the commitments above by 2028.

## **National Centre of Security and Crisis Management (NCSCM)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Risk Management, \_Accessibility, \_Mainstreaming | 10 |

1. In alignment with His Majesty's address at the 2022 Global Disability Summit, which emphasized empowering persons with disabilities and enhancing their participation and inclusion across various aspects of life, and stemming from the National Strategy for Disaster Risk Reduction (Second Edition), which underscores the empowerment of at risk groups and supports persons with disabilities to engage in diverse community activities actively, the National centre for Security and Crisis Management commits to implementing the following by 2028:
* Launch an initiative in partnership with the Higher Council for the Rights of Persons with Disabilities and other stakeholders, focusing on empowering persons with disabilities to confront risks and crises when they occur. This initiative aims to:
* Enhance response procedures to meet the requirements of persons with disabilities during crises and disasters, in line with international standards, within comprehensive national plans and strategies that address risks and threats.
* Continuously raise awareness of the required actions during disasters, tailored to the nature of the danger or threat.
* Improve and develop infrastructure to accommodate the requirements of persons with disabilities during regular times and in crises and disasters.
* Assist in meeting the requirements of centres and individuals with disabilities during crises within two years of the initiative's adoption by providing necessary equipment, devices, and materials in collaboration with and coordination from relevant entities.
* Raise awareness and provide training to prepare individuals with disabilities, their families, first responders, and concerned parties during all phases of crisis management (preparedness, response, and recovery) by conducting multiple workshops and training dialogues, including evacuation, sheltering, and first aid, within two years of the initiative's adoption, aiming to improve risk and crisis response levels.
* Empower and involve persons with disabilities in updating the National Strategy for Disaster Risk Reduction and its associated action plans, contributing to the implementation of related activities. Ensure representation of persons with disabilities in the National Platform for Disaster Risk Reduction.

## **Petra Development Tourism Regional Authority (PDTRA)**

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| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Accessibility, \_Financing | 10 |

1. By 2028, Petra Development and Tourism Region commits to the following:
* Promoting Accessible Tourism and Accessibility for Persons with Disabilities in the Petra Region through:
* Implementing a Braille system in the Petra Museum for Blind visitors to explore the museum's exhibits, alongside designing models that simulate the most significant features of the site.
* Training 100 staff members on the etiquette of dealing and communicating with persons with disabilities.
* Developing accessible routs in both the Visitor centre and the archaeological site.
* Purchasing two electric vehicles for transporting visitors with disabilities along the accessible routes. Commitment.
* Allocating a financial amount of 15 piasters from each entrance ticket to support organisations of persons with disabilities.
* Funding the establishment of a fully accessible coffee shop for tourists and residents with disabilities, in collaboration with the Association of the Capital of the Nabataeans. This project aims to create job opportunities for persons with disabilities and generate income for the association to enhance further its services for persons with disabilities in the region.
* The Petra Development and Tourism Authority is committed to allocating and securing the necessary financial amounts within its budget to implement the commitments mentioned above.

## **Aqaba Special Economic Zone Authority (ASEZA)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Accessibility, \_Sports, \_Financial Support, \_Health Support, \_PDOs Capacity Building, \_Assistive Devices, \_Financing, \_Education, \_Digital Inclusion, \_Employment, \_Tourism | 10 |

1. The Aqaba Special Economic Zone Authority, through the Community Development Directorate / Community Empowerment Department, is committed to implementing the following obligations by 2028:
	* Allocating 30% of the total families benefiting from the Humanitarian Cases Support Project to families of persons with disabilities through the Financial Support and Grants Committee, aiming to assist them in meeting their essential needs and requirements.
	* Allocating 20% of beneficiaries in the Youth Empowerment and Sports Promotion Project to young persons with disabilities through the implementation of four youth-led initiatives. These initiatives aim to enhance their physical and mental well-being and encourage them to interact with their peers by participating in sports activities.
	* Providing medical examinations, surgical procedures when necessary, and appropriate treatment for persons with disabilities through the organisation of medical days in collaboration with relevant entities, ensuring that 40% of the beneficiaries of the Health Support Project are persons with disabilities.
	* Empowering 12 associations and institutions providing services to persons with disabilities to enhance the quality of services delivered and ensure their needs and requirements are met within these associations, institutions, and centres.
	* Providing assistive devices to 700 persons with hearing, visual, and mobility disabilities to support them in carrying out daily life activities and achieving independence.
	* Covering fees/salaries for physiotherapists, audiology specialists, cognitive skills enhancement programme designers, and speech trainers for their provision of physiotherapy, hearing assessments, speech and pathology training, and other specialised services. These payments will constitute 60% of the cost to improve services for persons with disabilities within institutions, associations, and centres.
	* Mainstreaming 14 children who are blind and with low vision into the Rosary Sisters School as part of a collaborative agreement aimed at ensuring their inclusion alongside their peers in mainstream classrooms.
	* Conducting nine capacity-building training programmes for workers in institutions serving persons with disabilities, their families, and relevant governmental institutions. These programmes, implemented in collaboration with the Higher Council for the Rights of Persons with Disabilities, will target 360 professionals in these institutions. The proposed training topics include:
* Sign Language (Levels 3 and 4).
* VIISA (for professionals working with children with visual disabilities).
	+ SKI-HI (for professionals working with children with hearing disabilities) Strategies for Applied Behaviour Analysis (ABA) for educators and specialists.
	+ Enhancing the competencies of physiotherapists.
	+ Training on managing behavioural challenges in adolescents with disabilities.
	+ Speech therapy training or occupational therapy training.
	+ Picture Exchange Communication System (PECS) Phase 2, for supporting children with autism spectrum disorder.
	+ Allocating the necessary financial resources within the budget of the Community Development Directorate to implement the above-listed commitments.
1. By 2028, the Aqaba Special Economic Zone Authority (ASEZA), through the Tourism Directorate, commits to complete the development of an inclusive model in Aqaba along Al-Saada Street and Al-Nahda Street by implementing the following:
	* + - Establishing a fully accessible tourist route for visitors with disabilities, including pavements and surrounding facilities.
			- Ensuring accessibility in the following:
	* Two traditional restaurants and six tourist restaurants.
	* Three hotels (rated 3 and 4 stars).
	* One public park.
* Providing two fully accessible buses for both public and tourist transport.
* Training 200 staff members from various sites and entities within the designated tourist route on the Etiquette of Communicating with Persons with Disabilities, and the Rights of Persons with Disabilities.
* Increasing employment opportunities for persons with disabilities within the facilities and entities along the accessible tourist route, ensuring that they constitute at least 2% of the total workforce in these establishments.
* Allocating the necessary financial resources within its budget to implement these commitments.
* Ensuring that the Aqaba Marine Park, and Al-Hafayer area and beach, as well as the Corniche Street (a commercial and tourist street) are inclusive of the accessibility requirements of persons with disabilities.
* Applying the Building Requirements code for Persons with Disabilities for the buildings and facilities under the Aqaba Special Economic Zone Authority (ASEZA) accessible, with a total of (1) buildings at least being, adapted annually, in accordance with accessibility requirements for persons with disabilities.
* Ensuring the historic Aqaba Citadel is inclusive of accessibility requirements for persons with disabilities.
* Complete the accessibility requirements in the area surrounding the Great Arab Revolt Plaza and the House of the Al Sharif Hussein Bin Ali.
* Ensuring the accessibility of the cruise ship terminal, passenger terminal, and at least (2) travel and tourism offices, and (1) diving centre in accordance with accessibility requirements for persons with disabilities.
* Providing services and information in accessible formats for persons with disabilities, including ensuring the accessibility of the official website of the Aqaba Special Economic Zone Authority (ASEZA).

## **Social Security Investment Fund (SSIF)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Mainstreaming, \_Accessibility, \_Digital Inclusive, \_Capacity Building, \_Employment | 10 |

1. Inclusive Policy Development and Implementation: The Social Security Investment Fund (SSIF) is committed to developing an inclusive policy for persons with disabilities and ensuring its implementation in companies owned by the Fund by 2028, as follows:
* Model Accessibility of Buildings: SSIF pledges to prepare its headquarters as a model of accessibility, ensuring that buildings owned by the Fund are accessible by 85%. These buildings will be added to the official map of accessible buildings included in the National Plan for Adjusting the Conditions of Buildings and Public Facilities (2019–2029), supervised by the Higher Council for the Rights of Persons with Disabilities, by 2028.
* Accessible Digital Platforms: SSIF commits to making its website, as well as the websites of its owned companies, fully accessible to persons with disabilities by 2028.
* Accessible Communication Materials: SSIF will further enhance the inclusion of persons with disabilities by providing brochures and communication materials in accessible formats by 2028.
* Staff Training: SSIF commits to training all its employees on the rights-based approach and effective communication etiquette with persons with disabilities. It will also provide communication materials in sign language by 2028.
* Employment Quota Compliance: Directing the Fund's owned or affiliated companies to enhance employment opportunities for persons with disabilities and to increase their employment rate by 2% over the next three years.

## **The Hashemite Commission for Disabled Soldiers (HCDS)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Tourism, \_Employment, \_Sports, \_Assistive Devices, \_Capacity Building | 10 |

1. By 2028, the Hashemite Commission for Disabled Soldiers commits to implementing the following actions:
* Organising 630 trips for beneficiaries, including disabled soldiers, to various religious, cultural, and recreational sites, such as historical landmarks and museums.
* Providing five training courses to equip 140 disabled soldiers with skills for the job market, as follows:
* Computer skills and personal development training for 100 beneficiaries.
* Home appliance maintenance training for 10 beneficiaries.
* Hairdressing and grooming training for 10 beneficiaries.
* Domestic electrical wiring training for 10 beneficiaries.
* Air conditioning and refrigeration training for 10 beneficiaries.
	+ Offering specialised programmes in physiotherapy, diving, swimming, shooting, and athletics for 194 disabled soldiers.
	+ Manufacturing and supplying 100 medical beds and 100 wheelchairs to support disabled soldiers.
	+ Training 19 staff members on appropriate etiquette for communicating with persons with disabilities.
	+ Allocating the necessary financial resources within its budget to implement these commitments.

## **National Aid Fund (NAF)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Capacity Building, \_Accessibility, \_Employment | 10 |

1. By 2028, the National Aid Fund commits to undertaking the following:
* Training 150 Staff Members, the training programme will focus on the Etiquette of Communicating with Persons with Disabilities, and the Rights of Persons with Disabilities.
* Ensuring that 42 of its offices in the governorates are fully accessible.
* Allocating 10% of the target participants in the training programmes of the Economic and Social Empowerment Directorate for persons with disabilities.
* Allocating the necessary financial resources within its budget to implement the above commitment.

## **Social Security Corporation (SSC)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Accessibility, \_Capacity Building, \_Mainstreaming | 10 |

1. Social Security Corporation (SSC) is committed to:
* Ensuring that all remaining branches—9 out of a total of 19—are fully accessible for persons with disabilities.
* Training 600 Staff Members: SSC is committed to training programme will focus on the Etiquette of Dealing and Communicating Methods with Disability, and the Rights of Persons with Disabilities.
* Legislative Alignment: SSC is committed to aligning its operational legislation with the Persons with Disabilities Rights Law No. 20 of 2017 and the Convention on the Rights of Persons with Disabilities (CRPD).
* Inclusive Policy Development: SSC is committed to actively involving persons with disabilities in providing feedback to shape the Corporation's policies, methodologies, and action plans.
* Financial Resource Allocation: SSC is committed to is committed to allocating the necessary financial amounts within its budget to implement the above-mentioned commitments.

## **Department of Statistics (DOS)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Data, \_Accessibility | 10 |

1. By 2028, the Department of Statistics is committed to developing an executive plan with corresponding financial resources to implement the following:
* Incorporating all statistical data related to persons with disabilities into the Department's database.
* Ensuring that the Department's building is fully accessible to persons with disabilities. Mainstreaming the Washington Group on Disability Statistics methodology in the social and population surveys, as well as in the population censuses conducted by the Department.
* The Department is committed to allocating the necessary financial amounts within its budget to implement the above-mentioned commitments.

## **Sahab Municipality (SM)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Accessibility, \_Capacity Building, \_Mainstreaming | 10 |

1. Building Disability-Friendly City:
* Sahab Municipality pledges to enhance the accessibility of the area surrounding the main municipal building—including the Comprehensive Health Centre (Sahab), Al-Diraidy Mosque, Al-Arqam Elementary School, Um-Umara Secondary School, Sahab Post Office, and nearby commercial establishments—within a radius of approximately 1,000 metres. This initiative aims to ensure that persons with disabilities can fully access and benefit from these services by 2029, in collaboration with local, national, and international stakeholders, including non-governmental organisations (NGOs).
* Sahab Municipality commits to developing an inclusive public park in the city of Sahab, designed in accordance with accessibility standards and universal design principles to meet the needs of persons with disabilities, by 2028. This project will be implemented in partnership with local, national, and international stakeholders, including NGOs.
* Sahab Municipality commits to ensuring that the main municipal building and the municipal court building are fully accessible to persons with disabilities by 2028.
* Sahab Municipality will allocate the necessary financial resources, within its budgetary capacity, for the fiscal years 2026–2029 to fulfil its obligations towards persons with disabilities.

## **Integrity and Anti-Corruption Commission (IACC)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Mainstreaming, \_Accessibility | 10 |

1. By 2028, the Integrity and Anti-Corruption Commission commits to the following:
* In the Legislative and Oversight Domain: Reviewing the Commission's instructions and procedures to ensure the rights of persons with disabilities to equal opportunities.
* In Accessibility, Reasonable Accommodation, and Accessible Formats: Adapting the Commission's building and facilities to facilitate easy and seamless access for persons with disabilities. Ensuring the accessibility of the Commission's websites and services for persons with disabilities.
* The Commission commits to securing financial allocations to implement disability-related provisions within its executive plans.

## **Civil Status and Passports Department (CSPD)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Accessibility, \_Assistive Devices, \_Capacity Building, \_Digital Inclusion | 10 |

1. By 2028, the Civil Status and Passports Department commits to implementing the following actions:
	* Ensuring full accessibility in the four main directorates.
	* Designating accessible parking spaces near the main entrances of five key directorates for persons with disabilities.
	* Ensuring full accessibility in 20 Civil Status and Passports Department offices across the regions.
	* Providing 15 wheelchairs, distributed across our nationwide offices.
	* Establishing a dedicated technical team to support persons with disabilities in accessing services.
	* Training 50 Civil Status and Passports Department staff members to effectively assist persons with disabilities and provide appropriate support.
	* Ensuring that all electronic services are fully accessible to persons with disabilities.

## **Jordan Civil Aviation Regulatory Commission (JCARC)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Mainstreaming, \_Accessibility | 10 |

1. Sign (MOU) between (CARC) and (HCD). Sign a Memorandum of Understanding (MOU) between the Civil Aviation Regulatory Commission (CARC) and the Higher Council for the Rights of Persons with Disabilities (HCD) to formalize cooperation between these entities in implementing the Passengers with Disabilities Regulations, Part 211.
2. By 2028, the Jordan Civil Aviation Regulatory Commission (CARC) commits to undertake the following:
* Issuance of the Passengers with Disabilities Regulations Part 211 to formalize the necessary legal framework for enhancing accessibility and ensuring that individuals with disabilities have equal access to air travel services.
* Ensure the implementation of the requirements related to Passengers Persons with Disabilities by Civil Airports Operators and Airlines in line with the standards set forth in the National Air Transport Facilitation programme.
* Oversee the adherence of Airports Operators and Airlines to the standards set forth in the Passengers with Disabilities Regulations Part 211.

## **Jordan Hejaz Railway (JHR)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Accessibility | 10 |

1. By 2028, the Jordan Hejaz Railway Corporation commits to implementing the following actions:
* Ensuring accessibility in:
* One locomotive by installing non-slip flooring, upgrading the entrance, and providing trained staff to offer assistance.
* The railway stations in Jizah and Mafraq.
* The three-storey railway museum.
* The Hejaz Railway Corporation's main building and website.
* Allocating the necessary financial resources within its budget to implement these commitments.

## **Housing and Urban Development Corporation (HUDC)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Infrastructure, \_Accessibility, \_Capacity Building, \_Digital Inclusion, \_Employment | 10 |

1. By 2028, the institution commits to allocating at least 100 serviced plots of land with full accessible infrastructure (roads, water and electricity networks, and green spaces) to uphold the right of persons with disabilities to independent living and inclusion in the community.
* By 2028, the institution aims to increase the allocation of accessible plots of land from 5% to 10%, ensuring proximity to public services and full consideration of accessibility requirements.
* By 2028, at least 10% of commercial spaces developed by the institution across different governorates will be reserved for rental to persons with disabilities at highly subsidised rates. This initiative aims to support their economic empowerment, ensuring their right to work and participate in economic life on an equal basis with others.
1. By 2026, the Public Institution for Housing and Urban Development commits to ensuring that its Public Service Building is fully accessible to persons with disabilities. This includes implementing necessary measures to ensure their full and equal participation in the built environment and unhindered access to the institution's services. All adaptations will comply with the Building Code Requirements for Persons with Disabilities, issued by the National Building Council / Ministry of Public Works and Housing, and will be coordinated with the Higher Council for the Rights of Persons with Disabilities (study attached).
2. By 2028, the institution will ensure that at least 10 public service employees are trained in disability-inclusive service provision, including Braille, sign language, and appropriate communication and interaction protocols, in line with the principles of reasonable accommodation and non-discrimination.
* By 2028, the institution will train at least 25 persons with disabilities annually on using its electronic services and website, ensuring accessible digital inclusion.
* By 2028, the institution will have completed the training of at least 10 employees to advance its institutional accessibility and disability inclusion efforts.
1. By 2028, the institution commits to ensuring that all 21 e-services are fully accessible, upholding the right to equal access to information and communication for persons with disabilities.
2. By 2028, the institution commits to increasing the representation of persons with disabilities (including persons with physical, hearing, and visual disabilities) in its workforce, in line with the Public Sector Human Resources Management System. At least 10% of vacancies will be allocated for persons with disabilities across all administrative and technical roles, ensuring their right to work on an equal basis with others.

## **Greater Irbid Municipality (GIM)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Accessibility, \_Employment, \_Awareness, \_Capacity Building, \_Financing | 10 |

1. By 2028, GIM is Committed to:
	* The Greater Irbid Municipality is committed to ensuring the renovations of pavements along 16 streets in the city's commercial centre by installing ramps and tactile flooring in line with the accessibility requirements of persons with disabilities.
	* Ensuring the accessibility of two public parks by installing ramps, tactile warning indicators, accessible sanitary facilities, and inclusive playground equipment and facilities that meet the accessibility requirements of persons with disabilities.
	* Increasing the employment rate of persons with disabilities by 1% through municipal projects or approved staffing structures in coordination with the Ministry of Local Administration.
	* Conducting three awareness campaigns on the rights of persons with disabilities.
	* Organising three educational courses for persons with disabilities.
	* Launching three entrepreneurial projects to support persons with disabilities.

## **Company of Jordanian Free and Development Zones Group (JFDZ)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Accessibility, \_Employment, \_Mainstreaming, \_Capacity Building, \_Financing | 10 |

1. Jordan Free and Development Zones Group (JFDZ) is dedicated to carrying out the following actions (2025-2028):
* Ensuring that all six public free zones and two development zones comply with accessibility standards for people with disabilities, as outlined in the relevant building regulations.
* Hiring people with disabilities to represent 10% of the total workforce within the Group.
* Integrating the rights of individuals with disabilities into the Group's strategies, action plans, policies, and regulations.
* Offering two training programmes to people with disabilities from local communities within the Group's zones, aiming to train between 40 and 80 participants, to develop their skills and support their entry into the labour market with the help of organisations like the Higher Council for the Rights of Persons with Disabilities (HCD).
* Providing specialized training for the Group's staff on how to effectively communicate with individuals with disabilities, whether in their roles as visitors, customers, employees, or in other capacities.
* Launching up to two community initiatives focused on supporting persons with disabilities and fostering their active participation in society.

## **Telecommunications Regulatory Commission (TRC)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Capacity Building, \_Awareness, \_Digital Inclusion | 10 |

1. By 2028, the Telecommunications Regulatory Commission commits to undertaking the following:
* The Commission is committed to training 25% of its staff annually over three years on etiquette for interacting with persons with disabilities.
* The Commission is committed to publishing its awareness materials on its Facebook page with written text reflecting the content of these posts (in the caption section) to enable persons with visual disabilities to access the information.
* The Commission is committed to incorporating sign language and/or written text into the content of videos it produces. It publishes on its social media platforms, enabling persons with hearing disabilities to access the information.

## **Civil Service Consumer Corporation (CSCC)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Accessibility, \_Capacity Building, \_Employment | 10 |

1. By 2028, the Civil Service Consumer Corporation commits to the following:
* Ensuring full accessibility in three buildings (New Mafraq, New Ain Ghazal, and Ras Al-Ain Market) by:
* Installing ramps and handrails for persons with physical disabilities.
* Designating accessible parking spaces for persons with disabilities and installing appropriate signage.
* Placing tactile ground surface indicators for persons with visual disabilities in lobby areas.
* Installing accessible sanitary facilities in the designated toilets at the Mafraq and Ain Ghazal branches.
* Procuring and installing voice-enabled price readers for customers with visual disabilities.
* Providing annual training for 20 employees on appropriate etiquette for interacting with persons with disabilities.
* Recruiting employees with disabilities per the employment quota specified in the Civil Service Regulations and its directives.
* Assigning a designated staff member in each market branch to assist persons with disabilities, selected from the trained personnel.
* Allocating the necessary financial resources to implement these commitments.

## **Water Authority of Jordan (WAJ)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Employment, \_Capacity Building, \_Accessibility | 10 |

1. By 2028, the Water Authority of Jordan commits to undertaking the following Commitments, while also allocating the necessary financial resources within its budget:
* Increasing the total percentage of newly hired employees with disabilities by 2% through different projects.
* Achieving a percentage of 4% of job vacancies for persons with disabilities.
* Applying working remotely and working with flexible hours instructions for employees with disabilities and their families based on a case study.
* Training 300 employees of all job categories, the training programme will focus on the Etiquette of Communicating with Persons with Disabilities.
* Training 90% of employees with disabilities according to their competencies and training needs.
* Transforming 2 buildings into fully accessible premises for persons with disabilities

## **Jordan Enterprise Development Corporation (JEDCO)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Accessibility, \_Digital Inclusion | 10 |

1. By 2028, the Jordan Enterprise Development Corporation (JEDCO) commits to the following:
* Ensuring full and equal access across all JEDCO premises, including the ability to submit applications for support under JEDCO's funding programmes.
* Providing accessible format services for persons with visual disabilities, including Braille materials for blind persons, along with a Braille-compatible printer that meets recognised standards within the public service department.
* Providing sign language interpretation for deaf persons in the public service department through digital applications and assistive technology.
* Allocating the necessary financial resources within its budget to implement the above commitments.

## **The Higher Council for the Rights of Persons with Disabilities (HCD)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Mainstreaming, \_Political Participation | 10 |

1. Comprehensive Review of the National Policy 2020–2030 and the Law on the Rights of Persons with Disabilities No. 20 for the Year 2017:

By 2028, the Higher Council for the Rights of Persons with Disabilities (HCD) is committed to conducting a comprehensive review of the National Policy 2020–2030 and the Law on the Rights of Persons with Disabilities No. 20 for the Year 2017 to achieve full inclusion and mainstreaming of the rights of Persons with Disabilities.

1. Review and amend legislation on tourism, employment, education, and human resources for the public sector development:

By 2028, the Higher Council for the Rights of Persons with Disabilities (HCD) is committed to reviewing and amending legislation on tourism, employment, education, and human resources for public sector development, and developing ensuing plans of action to ensure harmonization with the Law on the Rights of Persons with Disabilities and the UN Convention on the Rights of Persons with Disabilities. HCD is committed to allocating the required financial resources to enable the full and successful implementation of this initiative.

1. Developing a national action plan to ensure that voters and candidates with disabilities can fully participate in national elections:

By 2028, the Higher Council for the Rights of Persons with Disabilities (HCD) in partnership with the Independent Election Commission (IEC), and the Ministry of Political and Parliamentary Affairs (MOPPA), is committed to developing a national action plan to ensure that voters and candidates with disabilities can fully participate in national elections. HCD is committed to allocating the required financial resources to enable the full and successful implementation of this initiative.

## **League of Arab States**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Mainstreaming, \_Capacity Building, \_Accessibility, \_Tourism, \_Digital Inclusion, \_Women, \_Crisis Management | 10 |

1. In confirmation of the important role of the League of Arab States in supporting persons with disabilities, and reinforcing all Arab efforts aimed at ensuring their rights and full inclusion into society, and in line with the directives of the Arab Summit and the Council of Arab Ministers of Social Affairs, the League of Arab States will work in coordination with its member states and in cooperation with partners from organizations of persons with disabilities, the United Nations, regional organizations, and within the framework of Arab-International Cooperation Forums on the following:
* Continue the efforts to implement the initiative of H.E the Secretary-General of the League of Arab States, which was approved by the Arab Summit in 2023, on adopting the "Second Arab Decade for Persons with Disabilities 2023-2032", and enhancing the efforts of member states aimed to implement the decade at the national level, in a way that contributes to the implementation of the Convention on the Rights of Persons with Disabilities, and the related goals within the 2030 Plan, at both the regional and national levels by working on:
* Maximizing the benefit from the "Independent Living Initiative for Persons with Disabilities", which contributes to harnessing modern technology and digitization to facilitate the lives of persons with disabilities, in addition to supporting greater entrepreneurship for persons with disabilities:
	+ 2025: The third session of the " Independently Living Initiative of Persons with Disabilities" which will be organized, in coordination with partners, as part of the side events of the Second Social Development Summit, scheduled to be held from 4-6/11/2025 in Doha, Qatar.
* Forming specialized calibres to prepare national reports to implement the Convention on the Rights of Persons with Disabilities:
	+ Organizing specialized training courses TOT in cooperation with UN related agencies and DPO’s.
* Implementing the Arab Classification on Persons with Disabilities at the national level in Arab countries, and in accordance with international standards:
	+ 2025: Las will continue supporting technically Members states (Qatar, Tunisia, Libya, and Egypt) to formulate their national classifications based on the Arab Classification of Persons with Disabilities, in cooperation with UN related agencies and national DPO’s.
	+ 2026: Our plan will be mainstreamed to other Arab Countries based on their requests.
* Based on the national priorities, Las will work with its member states within the implementation of the Second Arab Decade on the following:
* Legislation and policies: Strengthening legal systems, by updating the Arab Model Law on the Rights of Persons with Disabilities, which was approved by the Council of Arab Ministers of Social Affairs and Justice in 2013, and the Arab Parliament in 2015.
* Accessibility, facilitation, mobility: organizing Arab regional events in cooperation with partners, to prepare and update related legislations.
* Last quarter of 2025: The High-Level Conference on Accessible Tourism for Persons with Disabilities will be held in the Kingdom of Saudi Arabia, which aims to:
* Issuing a guide for accessible tourism in Arab countries.
* Launching specialized training courses for workers in the tourism sector on the requirements of accessible tourism and the rehabilitation of touristic sites.
* Launching an Arab competition for accessible tourism to honour the efforts made in this field and exchange experiences between countries.
* Preparing a code of conduct for good access to accessible tourism, ensuring that travel is accessible to all tourists with disabilities.
* Promoting the launch of an electronic application for accessible tourism for persons with disabilities.
* Rehabilitation and training: Providing models of rehabilitation and training programs that enable self-reliance, by developing databases related to persons with disabilities in order to link disabilities to the available rehabilitation services. Supporting vocational training that qualifies persons with disabilities to work, and expanding rehabilitation programs in poor areas to assist families in positively engaging with their family members with disabilities.
* Inclusive quality education: Promoting comprehensive and quality education that meets the needs of persons with disabilities, by coordinating with member states to follow up on service providers achieving justice in the right to education for persons with disabilities. Enacting legislation that clearly stipulates the right to appropriate education for all children and youth with disabilities, and building effective, inclusive systems for all types of disabilities, including enhancing the capabilities of trained and specialised human resources and available infrastructure. Additionally, developing the skills and capabilities of teachers and educators, to support students with disabilities to obtain their right to comprehensive education, and working to provide specialists within schools to support the efforts of teachers.
* Work: Strengthening the efforts of member states to provide fair and comprehensive employment opportunities, through the periodic organization of the initiative to live independently for persons with disabilities, and contributing to the development of relevant strategies and plans, to be implemented in member states, in a manner consistent with their conditions. Additionally, supporting relevant national initiatives.
* Assistive technology: Organizing specialized events and exhibitions that contribute to enhancing the use of modern technology to support programs for diagnosing, training and rehabilitating persons with disabilities. This will also involve developing the skills of qualified educational and teaching human cadres to raise and educate children with disabilities and rehabilitate them to use assistive technology and support efforts aimed at providing it, at the most affordable prices and with the required quality.
* Social services and their quality: Ensuring the provision of high-quality social services, through implementing the strategy that was adopted by the Arab Summit on the professionalization of social work, at the national level, which contributes to the inclusion of social protection for persons with disabilities in all its dimensions. This includes developing the skills and capabilities of those working with persons with disabilities in the fields of education, social, psychological, medical and vocational rehabilitation.
* The right to political life: Organizing training courses in the field of full political participation of persons with disabilities, and implementing the rights of persons with disabilities to obtain full information, at the appropriate time and according to the different types of disabilities.
* Children with disabilities: Protecting the rights of children with disabilities, through coordination with member states to follow up on the adoption of a fair legislative system that protects the rights of children with disabilities on an equal footing with their peers based on the "best interests of the child". Ensuring that children with disabilities fully enjoy all human rights and fundamental freedoms on an equal basis with children without disabilities, and enhancing efforts to enact deterrent laws to prevent cases of exploitation, violence and assault to which children with disabilities are exposed.
* Women with disabilities: Promoting the rights of women with disabilities, through coordinating with member states, to follow up on ensuring equality between women with disabilities and women without disabilities, and adopting effective laws, policies and programs to protect women and girls with disabilities from exploitation, abuse and violence. Raising awareness and empowering women and girls with disabilities while ensuring that they play leadership roles.
* Older persons with disabilities: Taking into account the needs of older persons with disabilities, through coordinating with member states to follow up on implementing the related part of the Arab Strategy for older persons that was adopted by the Arab Summit in Tunisia 2019, aiming to the development of an integrated national policies for the care of the Older Persons. This includes studying morbidity rates among the older population, and the average life expectancy of the individual within each country, to provide the necessary information at the strategic level, to design cash support programs, health coverage for older persons with disabilities, and securing home caregivers for older persons with disabilities, in addition to securing suitable housing for older persons with disabilities.
* Persons with disabilities during crises, epidemics and climate change: By continuing to organize training courses to implement the "Arab Roadmap to Support the Rights of Persons with Disabilities During Epidemics and Crises", and enhancing countries' efforts to develop national executive plans for the strategy and the Arab Roadmap:
* 2025-2026: Implementing the Tripoli Declaration on the Arab Strategy for Volunteer Work and the Arab Roadmap to Support the Rights of Persons with Disabilities, which will include TOT training courses, to prepare Arab rescue teams in cooperation with the Arab and National Red Crescent and Red Cross, and relevant civil society institutions and organizations. It will also involve training persons with disabilities themselves, and analysing the extent of response to the needs and circumstances of persons with disabilities, ensuring that their needs are included in laws, strategic plans and executive plans to confront disasters and emergencies.

# **Commitments by the Private Sector**

## **Association of Banks in Jordan (ABJ)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| JD 90 Million (Education and Health Sectors Support) | \_Employment, \_Education, \_Health, \_Financing, Capacity Building | 10 |

1. Inclusion of Persons with Disabilities in the Labour Market:

Developing a three-year strategy and implementation plan to make the banking sector more inclusive for persons with disabilities by providing employment opportunities for 40 young men and women with disabilities in banking institutions. Necessary reasonable accommodations will be provided to ensure they can perform their duties on an equal basis with their colleagues in the workplace. We are committed to providing these job opportunities in coordination with banks, ensuring alignment with their employment needs, as well as the required qualifications, conditions, and criteria for recruitment.

1. Inclusive Access Initiative – Empowering Education and Health for Persons with Disabilities:

By 2028, the Association of Banks in Jordan (ABJ), in partnership with banks operating in the Kingdom, is committed to launching an initiative targeting the education and health sectors, with a total value of 90 million Jordanian dinars. The initiative includes a commitment to enabling inclusive access to education and health services for persons with disabilities, in alignment with national efforts to promote the rights of persons with disabilities.

Under this initiative, the banking sector pledges a total investment of 90 million Jordanian dinars to support the development of inclusive infrastructure and services in the education and health sectors. This will be implemented in close coordination with key governmental stakeholders, including the Ministry of Education (MoE), the Ministry of Health (MoH), and the Higher Council for the Rights of Persons with Disabilities (HCD).

The initiative will include the construction of schools and health centres across all governorates of the Kingdom that comply with accessibility requirements for persons with disabilities, ensuring equal opportunities to access high-quality education and healthcare services. This commitment represents a strategic step toward promoting inclusion, dignity, and empowerment for persons with disabilities, reinforcing the role of the banking sector as a responsible partner in achieving sustainable and equitable development.

1. Inclusion of Persons with Disabilities in the Labour Market:

Training 200 employees from various banks in the Kingdom on the "Guide to the Forty", the rights-based approach, and etiquette for communicating with persons with disabilities. This will be conducted through the Association of Banks in Jordan (ABJ) in collaboration with the Higher Council for the Rights of Persons with Disabilities, by organizing four annual workshops, each attended by 20 bank representatives, with trainers and lecturers provided by the Higher Council.

## **Talal Abu Ghazaleh Organisation for Education Quality**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Capacity Building, \_Education, \_Accessibility | 10 |

1. Talal Abu-Ghazaleh Organisation for Education Quality is committed to the following obligations by 2028:
* The Organisation for Education Quality is committed to training and qualifying 1,000 teachers free of charge to use digital technologies to enhance the integration of people with disabilities in education. This includes offering workshops and hands-on training on assistive digital tools online.
* The Talal Abu-Ghazaleh Organisation for Education Quality is committed to training 1,000 specialized teachers to work as assistants in inclusive schools to meet the needs of students with disabilities. This training will be provided for free to ensure the availability of qualified staff to support inclusive education, online.
* The Talal Abu-Ghazaleh Organisation for Education Quality is committed to adapting and qualifying all its buildings to be disability-friendly by modifying public facilities and providing easy access to all floors and spaces in compliance with international standards in this field. This project is expected to be completed by 2028.
* The Talal Abu-Ghazaleh Organisation for Education Quality is committed to organizing a scientific conference on inclusive education.

## **Jordan Airports Company (JAC)**

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| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Awareness, \_Capacity Building, \_Accessibility | 10 |

1. By 2028, the Jordan Airports Company is committed to the following:
* In the field of awareness and training for company employees, including those related to passports and customs, three training courses will be implemented to deal with people with disabilities.
* In the field of accessibility and facilitating arrangements for the needs of people with disabilities, rehabilitating airport buildings according to building requirements for people with disabilities.
* The company is committed to providing financial obligations within its budget.

## **Jordan Ahli Bank (JAB)**

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| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Accessibility, \_Capacity Building, \_Employment | 10 |

1. Equipped Branches. Increase the number of branches equipped to serve customers with disabilities from 21 to over 30 by 2027.
2. Disability Etiquette. Ensure all branch employees are trained on disability etiquette to provide inclusive and tailored customer service for persons with disabilities.
3. Job Market Accessibility. Train and prepare several qualified individuals with disabilities in banking-related fields, equipping them with the necessary skills to access the job market.

## **Jordan Kuwait Bank (JKB)**

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| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Employment, \_Capacity Building, \_Financing, \_Awareness | 10 |

1. By 2028, the Jordan Kuwait Bank is committed to undertaking the following:
* Enhancing inclusive employment opportunities for persons with disabilities within the banking sector:
* Recruiting six young persons with disabilities, with a focus on increasing the overall percentage of employees with disabilities compared to the total workforce.
* Building the capacity of 500 branch employees on disability awareness and inclusive practices to effectively support persons with disabilities, in collaboration with the Association of Banks and the Higher Council for the Rights of Persons with Disabilities (HCD).
* Strengthening community engagement and social inclusion for persons with disabilities by:
* Supporting training programmes for 20 students with disabilities.
* Supporting one entrepreneurial project led by or benefiting persons with disabilities.
* Organising two annual activities to foster the social inclusion of children with disabilities.
* Broadcasting awareness campaigns on disability inclusion across branch screens annually, in coordination with the Corporate Communications and Social Responsibility Department.
* Allocating the necessary financial amounts within its budget to implement the commitments mentioned above.

## **Zain Jordan**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Digital Inclusion, \_Accessibility, \_Employment, \_Capacity Building, \_Infrastructure, \_Awareness, \_Sports | 10 |

1. Real-Time Sign Language at Queen Alia International Airport:

Real-Time Sign Language at Queen Alia International Airport, Zain Jordan, in partnership with Royal Jordanian Airlines, is committed to introducing real-time sign language services at Queen Alia International Airport, ensuring an inclusive travel experience for passengers with hearing disabilities.

1. By 2028, Zain Jordan commits to implementing the following initiatives:
* Accessibility:
	+ Ensuring that 100% of its headquarters and flagship buildings are fully accessible, in accordance with the national building code for persons with disabilities, in collaboration with the Higher Council for the Rights of Persons with Disabilities (HCD), as part of Zain Jordan's participation in the Accessible Buildings Award.
* Employment:
	+ Increasing the representation of employees with disabilities from 1.27% to 2% by 2028, raising the number from 21 to 32 employees out of a total of 1,570.
* Internship Programme:
	+ Providing internship opportunities for 21 trainees with disabilities, offering comprehensive training in life skills and digital literacy to facilitate entry into the job market.
* Training and Development:
	+ Train-the-Trainers Programme. Certifying four employees with disabilities as trainers under the Lead and Learn Programme. The training will focus on appropriate etiquette for communicating with individuals with disabilities.
	+ Disability Etiquette Training. Ensuring that approximately 60% of the workforce (1,000 employees) receive training on appropriate etiquette for communicating with individuals with disabilities.
	+ Soft Skills and Digital Literacy Training. Ensuring that 80% of employees with disabilities receive soft skills and digital literacy training, enabling them to succeed in the digital age.
* Revamping and Expanding the Basma+ Line:
	+ Relaunching the Basma+ Line to provide inclusive, affordable communication for persons with disabilities.
	+ Introducing video call support in sign language within the Zain app, allowing persons with hearing disabilities to communicate directly with customer service interpreters in sign language.
* National Awareness Campaigns (2025-2028):
	+ Launching nationwide awareness campaigns promoting the rights and empowerment of persons with disabilities, aiming to reach one million subscribers.
* Supporting Paralympic Athletes (2025-2028):
	+ Providing financial and logistical assistance for training, equipment, and travel support for six Paralympic athletes, enabling them to achieve excellence at national and international levels.
* Digital Accessibility Across Zain Platforms (2025-2028). Ensuring accessibility across all platforms by:
* Website: Improving compatibility with screen readers.
* Mobile App: Adding options for font size and contrast adjustments.
* Zain E-Shop: Ensuring seamless navigation with screen readers.
* Priority Services for Persons with Disabilities:
	+ Launching a dedicated fast-track service (1234) to provide quicker and more efficient customer support for persons with disabilities, along with prioritising broadband services.
	+ Allocating the necessary financial resources within its budget to implement the commitments mentioned above.

## **Housing Bank for Trade and Finance (HBTF)**

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| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Accessibility, \_Digital Inclusion, \_Assistive Devices, \_Employment, \_Capacity Building | 10 |

1. By 2028, the Housing Bank is committed to undertaking the following:
* Providing accessibility requirements and compliance with the National Building Code for Persons with Disabilities in implementing the new Branding design for (5) branches annually, over three years, to make them fully accessible and functional for use, including:
	+ Installing lifts in multi-storey branches.
* Providing accessible sanitary facilities, including spacious layouts with properly adjusted fixtures and all necessary support.
* Setting up accessible service desks at suitable heights to facilitate easy interaction with staff.
* Deploying interactive ATMS equipped with:
	+ Braille keypads and headphone jacks for persons with visual disabilities
	+ Sign language interface or live video tutorials for persons with hearing disabilities.
* Providing brochures with special QR codes for inclusive communication.
* Providing special tools for serving persons with hearing disabilities through sign language.
* Providing wheelchairs for individuals with mobility impairments and offering accompanying personnel for support and assistance.
* Implementing a three-year "Training for Employment programme", enrolling five (5) persons with disabilities annually in training and skills development programmes. (6) trainees will be recruited into available vacancies, with necessary workplace accommodations provided.
* Training a minimum of 150 employees across branches in the three regions of the country on the "Guide to 40 Principles," the rights-based approach, and on the Etiquette of Communicating with Persons with Disabilities.
* Providing entrepreneurship training for 25 young men and women with disabilities to enhance their self-employment opportunities.
* Allocating the necessary financial budget to implement the commitments mentioned above.

## **Umniah**

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| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Accessibility, \_Capacity Building, \_Digital Inclusion, \_Mainstreaming | 10 |

1. Umniah is committed to rehabilitating 16 more Shops for People with Disabilities according to the Jordanian Code for Persons with Disabilities, which will include the following:
* Install External Requirements through:
	+ Wheelchair-accessible ramps, handrails, and automatic doors.
	+ Designated parking with clear signage.
	+ Illuminated warning signs and tactile walkways.
	+ Inclusive waiting areas for individuals with mobility impairments. Internal Requirements According to the Jordanian Code for Persons with Disabilities
	+ A dedicated service counter for persons with disabilities.
	+ Sign language translation and service displays.
	+ An inclusive queue system with auditory, visual, and sign language notifications.
* Renovate three playgrounds at public schools under the Forsa Project to meet accessibility standards, enabling the enrolment of students with disabilities and ensuring a more inclusive, better environment for play.
* Train employees according to the Jordanian Code for Persons with Disabilities standards and provide guidance on how to interact with people with disabilities in shops.
* Enhancing Accessibility in Communication and Services:
* Umniah is committed to improving accessibility for individuals with hearing impairments by ensuring that accessible technology is implemented across its digital channels. This commitment ensures that any video content includes captions for those who are deaf or hard of hearing, as well as for those who are blind or have low vision. Accessible technology offers read-throughs of any text on a specific page.
* Exploring the potential to develop accessible Call Centre Services for Deaf Individuals:
* Umniah commits to enhancing its call centre services by leveraging its AI Chatbot capabilities and ensuring customers can get answers to their queries or complaints through written prompts. The Chatbot also allows handover to live agents who will converse by typing. The AI Chatbot will enable deaf individuals to easily access the services they need and receive prompt, clear responses to their inquiries, ensuring full inclusion and accessibility in customer service.
* Umniah is committed to advancing an Inclusive CSR Strategy to be inclusive for people with disability by 2028:
	+ Policy Integration: Commit to integrating inclusivity principles into corporate policies.
	+ Research and Benchmarking: Conduct research on global best practices for inclusive CSR at the company premises and shops.
	+ Stakeholder Engagement: Engage with organisations advocating for disability rights.
	+ Thought Leadership: Participate in conferences and discussions on inclusivity.
	+ Supplier and Partner Expectations: Encourage suppliers to adopt inclusive business practices.
	+ Future Readiness: Assess potential for launching inclusive products and services.

## **Orange Jordan**

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| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Capacity Building | 10 |

1. Sustainable digital inclusion:

Orange Jordan's commitment for the GDS 2025 by our side which will be under the pillars Inclusive Education and Inclusion in digital information/communication – Ensuring equal learning opportunities and digital literacy for PWDs This training aims to equip about 100 students with different disabilities for one year with essential skills in emotional intelligence, career development, AI tools, and digital transformation to enhance their employability and personal growth. The training is Accessible: with Sign language interpretation (and inclusive learning materials if needed) aligns with the United Nations Sustainable Development Goals (SDGs) by promoting inclusive education, economic opportunities, Career counselling and networking opportunities, in the end of the training. Also, to promote other CSR programmes to encourage them to join, targeting:

* + University students with disabilities (Public and Private Universities) (accessible orange innovation hub).
	+ PWD graduates and job seekers.

## **King Hussein International Airport (KHIA)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Accessibility, \_Mainstreaming, \_Capacity Building | 10 |

1. Commitments of Aqaba Airports Company / King Hussein International Airport by 2028, Aqaba Airports Company / King Hussein International Airport commits to the following actions:
	* Ensuring full accessibility across all airport facilities.
	* Embedding disability mainstreaming initiatives within the company's strategic plan.
	* Delivering 12 specialised training programmes on disability-inclusive communication and etiquette.
	* Allocating the necessary financial resources within its budget to implement the above commitments.

## **Airport International Group (AIG)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Accessibility, \_Capacity Building | 10 |

1. Facilitating QAIA Accessibility:
* By 2028, the Airport International Group commits to expanding the check-in area in accordance with the standards of the existing check-in area, ensuring compliance with the Jordanian Building Code Requirements for Persons with Disabilities. This expansion is part of the Airport International Group's broader plan to enhance the travel experience of all passengers at Queen Alia International Airport.
* By 2026, the Airport International Group commits to implementing a solution at the departure curb-side to facilitate communication between passengers and the relevant ground handling agents, enabling passengers to request assistance services efficiently.
* By 2027, the Airport International Group commits to ensuring that the Queen Alia International Airport website is fully accessible and user-friendly for persons with disabilities.
* By 2028, the Airport International Group commits to allocating the necessary financial resources to fulfil all agreed-upon commitments.
1. Training of QAIA Staff:

By 2028, Airport International Group commits to educating and training all its employees on the rights of persons with disabilities and the appropriate etiquette for engaging with persons with disabilities. In partnership with the Higher Council for the Rights of Persons with Disabilities (HCD), Airport International Group is committed to raising awareness among Queen Alia International Airport's employees regarding the rights of persons with disabilities. This will be achieved by facilitating communication between the Higher Council for the Rights of Persons with Disabilities (HCD) and all relevant stakeholders at Queen Alia International Airport to ensure the necessary training is provided by the Higher Council for the Rights of Persons with Disabilities (HCD).

# **Commitments by Academia**

## **Al Al-Bayt University**

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| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| JD 55,000 (For all) | \_Digital Inclusion, \_Accessibility, \_Education | 10 |

1. The university is committed to updating its programmes and policies to be inclusive of people with disabilities by 2028. This includes the following:
* Preparing its electronic platforms to serve and support the accessibility needs of students with disabilities at the university.
* Adapting five buildings according to the building code requirements for people with disabilities, based on the priorities of students with disabilities.
* Providing sign language interpreters and incorporating sign language in the recorded study materials for students with hearing disabilities.
* Allocating an amount of 55,000 Jordanian Dinars to implement the above.

## **Jordan University of Science and Technology (JUST)**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| JD 90,000 (For all) | \_Accessibility, \_Assistive Devices, \_Education,  | 10 |

1. By 2028, the University pledges to ensure that its programmes and policies are inclusive of persons with disabilities. These commitments include the following measures:
	* + - Adapting the University's digital platforms to meet the accessibility requirements of students with disabilities.
			- Modifying three educational buildings per the Building Requirements Code for Persons with Disabilities, prioritising the needs of students with disabilities.
			- Providing software that supports closed captioning, converting spoken content into text to enhance accessibility for students who are deaf or hard of hearing, particularly for shared and standardised course materials (compulsory requirements), with recordings made available online.
			- Ensuring that shared and standardised course materials (compulsory requirements) are provided in accessible formats. This includes electronic versions compatible with screen reader software for students who are blind, audio recordings, and large-print versions for students with low vision.
			- Equipping three lecture halls—one in the medical complex, one in the engineering complex, and one in the general lecture hall complex—with the necessary accessibility tools, such as sound systems, FM or Aura cast systems, and audio-visual lecture recording capabilities (smart classrooms). These facilities will adhere to the Building Requirements Code for Persons with Disabilities.
			- Adapting two computers in five computerised examination laboratories with assistive software and technologies to ensure usability for students with disabilities. The laboratories will also be made physically accessible in line with the Building Requirements Code for Persons with Disabilities.
			- Establishing a smart room equipped with various assistive technologies and devices to deliver training for both students with and without disabilities, empowering them to utilise these tools effectively. The smart room will also meet the accessibility standards outlined in the Building Requirements Code for Persons with Disabilities.
			- Allocating 90,000 Jordanian Dinars to implement the above initiatives.

## **Yarmouk University**

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| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| JD 50,000 (For all) | \_Accessibility, \_Education | 10 |

1. Yarmouk University is committed to:
* Prepare six buildings according to the requirements of the building requirements code for persons with disabilities.
* Provide sign language courses for 600 people over the next three years, to train faculty members, administrators, and university students to facilitate communication with individuals with disabilities.
* Prepare a laboratory that is accessible to individuals with disabilities, equipped with all necessary training requirements.
* Allocate an amount of 50,000 JODs to implement the items mentioned above.

## **Ammon College**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| JD 50,000 (For all) | \_Accessibility, \_Digital Inclusion, \_Capacity Building, \_Employment | 10 |

1. The Jordanian Hospitality and Tourism Education Company (JHTEC) firmly believes in the importance of integrating individuals with disabilities into society. Therefore, we present the commitments of the Jordanian Hospitality and Tourism Education Company (JHTEC) towards persons with disabilities to be achieved by 2028:
* Completion of the training hotel's accessibility modifications and the initiation of accessibility upgrades for the college's facilities, building (1).
* Modification of the digital platforms affiliated with the JHTEC to ensure they serve and support the accessibility needs of students with disabilities, making them user-friendly and supportive of their needs.
* Increasing the enrolment of individuals with disabilities in the training programmes implemented by the company for persons with disabilities and linking them to the job market.
* Enrol six individuals with disabilities in the tour guide programme, nominated by the Higher Council for the Rights of Persons with Disability.
* Financial commitments: Allocating an amount of 50,000 JODs.

## **Ahliyyah and Al-Mutran School**

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| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| JD 3,695,000 (For all) | \_Education, \_Capacity Building, \_Accessibility | 10 |

1. Commitments to Support and Empower Persons with Disabilities by 2028:

The Ahliyyah and Mutran School commits to ensuring that their programmes, policies, and plans are fully inclusive by 2028 through the following measures:

* Provision of Specialised, Educational and Administrative Staff to Support Learners with Disabilities:
	+ Recruitment of 90 support teachers to support learners with disabilities throughout their school journey.
	+ Recruitment of one occupational therapist and one speech and language therapist.
	+ Recruitment of seven administrative staff, including a programme director, support coordinators, and administrative personnel.
	+ Allocation of a total budget of JOD 3,000,000 to cover costs and enhance the capacities of these personnel over three years.
* Expansion of Training Programmes:
	+ Continuation and expansion of training programmes for educational staff, learners, and parents to provide them with the necessary skills to engage effectively with learners with disabilities in inclusive settings. Estimated cost: JOD 50,000.
* Enhancement of Counselling Services:
	+ Expanding the counselling department to support inclusive education policies by assigning a trained counsellor to each grade level.
	+ Estimated cost: JOD 540,000.
* Revamping of School Classrooms: Optimising the classrooms' acoustic environment by reducing reverberation with auditory support systems (FM) and physical modifications to improve hearing clarity and minimise noise. Cost: JOD 75,000.
* Setting Class Size Limits: Limiting class sizes to a maximum of 25 students in all classrooms.
* Incorporating Accessibility in New School Buildings: Preparing new school buildings to meet the requirements of persons with disabilities, including installing accessible lifts in compliance with the national building code for persons with disabilities. Estimated cost: JOD 30,000.
* Implementation of Universal Design for Learning (UDL): Ensuring the integration of UDL principles to provide multiple means of engagement, representation, and expression, thereby facilitating the participation of all learners in the educational process.
* Budget Allocation for Support Services: The school allocates an appropriate amount of its budget to cover the expenses of the services provided to our learners at no extra cost to learners benefiting from those services. Total Allocated Budget: A total of JOD 3,695,000 has been allocated to implement the commitments above.

## **Al-Hussein Bin Talal University**

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| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Digital Inclusion, \_Accessibility, \_Education, \_Awareness | 10 |

1. By 2028, Al-Hussein Technical University (HTU) commits to undertaking the following actions:
* Digital Accessibility:
* Ensuring full accessibility and inclusivity across all its digital platforms.
* Enhancing the entire HTU Campus to comply with the Building Code requirements for Persons with Disabilities:
	+ - * West Building (BLDG 23): 6,000 square metres.
			* South Building (BLDG 18): 5,000 square metres.
			* North Building (BLDG 17): 5,000 square metres.
			* Workshop Building: 1,500 square metres.
			* UCE Building: 400 square metres.
			* ICEE Innovation and Entrepreneurship Building (The Core): 800 square metres.
* Sign Language Integration:
* Integrating sign language into the university's elective courses to help build a pool of qualified sign language interpreters for students with hearing disabilities.
* Accessible Learning Materials:
* Providing sign language, Braille, and text-based PDF format (OCR), as well as audio recordings and closed captions in three core university courses.
* Assistive Technology in Lecture Halls:
* Adapting three (3) lecture halls across three academic buildings with essential assistive technologies, including audio systems, ORACAST or FM systems, and Smart Classroom capabilities (audio and video lecture recording).
* Access centre:
* Establishing an Access centre for students with disabilities, equipped with all necessary accessibility features.
* Assistive Technology Lab:
* Establishing a laboratory equipped with assistive technologies and tailored programmes to support students with disabilities.
* Awareness and Early Admission:
* Conducting awareness campaigns in schools, targeting students with disabilities from an early age, to prepare and encourage them to apply for HTU's conditional early admission programme, which facilitates university enrolment and promotes higher education participation.
* Financial Commitment:
* Allocating the necessary financial resources within its budget to implement the commitments mentioned above.

## **Tafila Technical University**

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| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Accessibility, \_Education, \_Mainstreaming | 10 |

1. By 2028, Tafila Technical University is committed to undertaking the following initiatives:
	* + - Enhancing accessibility in two lecture halls across two academic buildings by equipping them with assistive technologies such as ORACAST or FM systems, along with Smart Classroom capabilities for audio and video lecture recording.
			- Providing American Sign Language (ASL) interpretation for core and standardised courses (compulsory university requirements) and making these materials available electronically.
			- Ensuring accessibility in five academic buildings to comply with the National Building Code for Persons with Disabilities.
			- Mainstreaming Sign Language and Disability Rights into the Human Rights module, making it a compulsory university requirement.
			- Allocating the necessary financial amounts within its budget to implement the commitments mentioned above.

## **Irbid National University**

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| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| JD 1,043,000 (For all) | \_Digital Inclusion, \_Accessibility, \_Education, \_Mainstreaming | 10 |

1. By 2028, Irbid National University is committed to fostering an inclusive and accessible learning environment by implementing the following initiatives:
	* + - Enhancing Digital Accessibility, the university will upgrade its digital platforms to ensure accessibility for students with disabilities, with a dedicated budget of 3,000 JODs.
			- Upgrading Campus Infrastructure. One educational building will be renovated to comply with the National Building Code for Persons with Disabilities, prioritising the requirements of students with disabilities. This initiative will be supported by an allocated budget of 1,000,000 JODs.
			- Equipping Classrooms with Assistive Technologies Three classrooms in the educational building will be adapted to include essential assistive technologies, such as audio systems, ORACAST or FM systems, and Smart Classroom capabilities (including audio and video lecture recording). The budget for this initiative is 30,000 JODs.
			- Mainstreaming Sign Language and Disability Rights in Academic Courses, the University will incorporate sign language and the Law on the Rights of Persons with Disabilities into its academic curriculum to promote awareness and inclusion.
			- Establishing an Accessible Training Hall, a fully accessible training hall will be developed, equipped with necessary assistive technologies, to provide training for both students with and without disabilities on assistive technologies. The allocated budget for this initiative is 10,000 JODs. Commitment.

## **Arab Episcopal School**

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| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Education, \_Early, \_Capacity Building, \_Employment | 10 |

1. Math, Science, and Technology for all:

Since 2003, the Arab Episcopal School has adapted its math and science curricula to incorporate tactile objects, serving students with visual disabilities. The school has already won third place among 500 robotic projects in the Nation of Creativity. Over the next two years, the school will make advances in technology, STEAM, and robotics for these students by training teachers and students involved in this field.

1. Early intervention and integration of children:

To serve Northern Jordan, Arab Episcopal School will continue and expand its early intervention for children with visual disabilities. At the early intervention centre, students between the ages of 2 years 8 months and 4 years will engage with tactile objects in order to develop their sense of touch. They also learn life skills such as walking and using common objects. Parents are welcome to join so that they can support their children. We will welcome public and private educators to participate with us so that they, too, can learn by doing.

1. Empowerment and Employment:

To empower people with visual impairments, Arab Episcopal School will continue its vision of preparing current students to be tomorrow's employees. We will continue to hire former students with visual disabilities to become teachers at the school, supporting students in our classrooms. These employees will train other teachers and the community. We will offer them a career, salary, and independence.

## **Alliance Academy Jordan (AAJ)**

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| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Education, \_Accessibility, \_Capacity Building | 10 |

1. Enhancing Inclusive Education for Learners with Partial Visual Disabilities. Proposed Commitments from Alliance Academy Jordan by 2028/2029, Alliance Academy Jordan is committed to implementing the following initiatives to promote the inclusion and participation of learners with disabilities:
	* + - Enhancing Inclusive Education for Learners with Partial Visual Disabilities through providing and utilizing assistive technologies, specialised software, and accessible learning materials, including:
* Audiobooks and monthly subscriptions to accessible platforms such as Projector electronic readers.
* Implementation of NVDA (Nonvisual Desktop Access) software to convert on-screen text into speech.
* Provision of smart glasses to support learners with visual disabilities in their education.
* Ensuring Accessibility of School Facilities through adapting school infrastructure in compliance with the National Building Code for Accessibility to ensure a fully accessible learning environment. Measures include:
* Installing appropriate lighting to accommodate the needs of learners with low vision.
* Providing tactile indicators, including Braille signage and high-contrast markings, to enhance navigation within school premises.
* Capacity Building for Staff on Disability-Inclusive Practices: Training educators and school staff on appropriate communication etiquette and inclusive teaching strategies to better support learners with disabilities.
* Financial Commitment to Disability Inclusion: Allocating the necessary financial resources within the institutional budget to effectively implement these commitments and ensure sustainable disability-inclusive education.

## **Mu’tah University**

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| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Digital Inclusion, \_Education, \_Accessibility | 10 |

1. By 2028, Mut’ah University commits to implementing the following initiatives:
	* + - Enhancing Digital Accessibility – Ensuring full accessibility and inclusivity across all university digital platforms and services.
			- Establishing an Assistive Technology Laboratory – Setting up a fully equipped laboratory with advanced assistive technologies and tailored programmes to support students with disabilities.
			- Providing Accessible Learning Formats – Offering core university courses (mandatory requirements) in multiple accessible formats, including:
* Sign language interpretation.
* Braille.
* Audio recordings.
* Closed captions.
* Electronic recordings.
* OCR-compatible text-based PDFs.
	+ - * Improving Accessibility – Adapting one university building to be fully accessible for students with disabilities.
			* Financial Commitment – Allocating the necessary financial resources within its budget to implement these commitments.

## **German Jordanian University**

|  |  |  |
| --- | --- | --- |
| Total Budget | Keywords | Impact Level |
| NA | \_Digital Inclusion, \_Accessibility, \_Mainstreaming, \_Awareness | 10 |

1. German Jordan University is committed to undertake the following:
* Enhancing Digital Accessibility – Ensuring full accessibility and inclusivity across all university digital platforms.
* Ensuring accessibility in two (2) educational buildings in accordance with the Building Code Requirements for Persons with Disabilities, based on the priorities of students with disabilities.
* Providing Dedicated Parking Spaces – Allocating designated parking areas for students with disabilities.
* Enhancing Campus Navigation – Installing accessible signage and guidance systems across all university facilities.
* Expanding Academic Inclusion – Introducing an elective course within the Social Work programme focused on social work and disability: policies, strategies, and best practices.
* Launching a specialized training programme and encouraging the participation of professionals working with students with disabilities.
* Establishing a Disability Liaison Officer – Appointing a dedicated officer to coordinate support services and engagement with students with disabilities.
* Raising Awareness – Conducting training sessions for university staff, the training sessions will focus on the Etiquette of Communicating with Persons with Disabilities.
* Allocating the necessary financial resources within its budget to implement the commitments mentioned above.

## **Al-Balqa Applied University**

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| Total Budget | Keywords | Impact Level |
| JD 280,000 (For all) | \_Accessibility, \_Education, \_Mainstreaming | 10 |

1. Proposed Commitments from Al-Balqa Applied University by 2028: Al-Balqa Applied University is committed to implementing the following initiatives:
	* + - Ensuring accessibility in seven (7) educational buildings in accordance with the Building Code Requirements for Persons with Disabilities, based on the priorities of students with disabilities.
			- Providing sign language interpretation for core courses (mandatory requirements) and recording them electronically.
			- Offering core courses (mandatory requirements) in Braille or as audio recordings.
			- Allocating JOD 280,000 to implement the above commitments.

# **Commitments by the Media**

## **Al Mamlaka TV**

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| Total Budget | Keywords | Impact Level |
| NA | \_Accessibility, \_Digital Inclusion, \_Mainstreaming, \_Employment | 10 |

1. By 2028, the institution is committed to ensuring accessibility and inclusion of persons with disabilities by undertaking the following:
	* Adapting the institution's facilities: Creating an inclusive environment to ensure accessibility for persons with disabilities, regardless of the type of disability.
	* Ensuring access to information: Providing information, programmes, bulletins, and news scrolls in accessible formats, ensuring the requirements of persons with disabilities.
	* Incorporating a rights-based approach: Embedding a disability-inclusive rights-based methodology into the institution's editorial policy.
	* Recruiting media professionals with disabilities: Actively attracting and employing media professionals with disabilities to join the institution's workforce.
	* Developing and launching an executive plan: Preparing and initiating an implementation plan, incorporating the above, by no later than April 2, 2025, with clear timelines, outcomes, and performance indicators.

## **Jordan News Agency PETRA**

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| Total Budget | Keywords | Impact Level |
| NA | \_Accessibility, \_Digital Inclusion, \_Mainstreaming, \_Employment | 10 |

1. Proposed Commitments from Jordan News Agency by 2028, Jordan News Agency commits to ensuring accessibility and inclusion of persons with disabilities by undertaking the following actions:
	* Transforming the agency's building into fully accessible premises for persons with disabilities.
	* Ensuring that all information, programmes, bulletins, and news tapes are available in accessible formats tailored to the requirements of persons with disabilities.
	* Embedding the Rights-based approach to disability issues and the rights of persons with disabilities within the agency's media content
	* Actively recruiting media professionals with disabilities to join the agency's workforce.
	* Developing, launching, and implementing an executive plan aligned with GDS2025 starting no later than April 2, 2025, with defined timelines, clear outcomes, and measurable performance indicators.
	* Allocating the necessary financial resources within its budget to implement the commitments mentioned above.

## **Jordan Radio and Television Corporation**

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| Total Budget | Keywords | Impact Level |
| NA | \_Accessibility, \_Digital Inclusion, \_Mainstreaming, \_Employment | 10 |

1. By 2028, Jordan Radio and Television Corporation commits to ensuring accessibility and inclusion of persons with disabilities by undertaking the following actions:
	* Transforming the corporation's building into fully accessible premises for persons with disabilities.
	* Ensuring that all information, programmes, bulletins, and news tapes are available in accessible formats tailored to the requirements of persons with disabilities.
	* Embedding the Rights-based approach to disability issues and the rights of persons with disabilities within the corporation's media content
	* Actively recruiting media professionals with disabilities to join the corporation's workforce.
	* Developing, launching, and implementing an executive plan aligned with GDS2025 starting no later than April 2, 2025, with defined timelines, clear outcomes, and measurable performance indicators.
	* Allocating the necessary financial resources within its budget to implement the commitments mentioned above.

# **Commitments by Civil Society Organization (CSOs)**

## **Jordan Coalition of Persons with Disabilities**

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| Total Budget | Keywords | Impact Level |
| NA | \_Social Protection, \_Women, \_Crisis Management | 10 |

1. Social Protection:

JCPD's commitment is to ensure that all people have the support they need and that no individuals or groups are left behind. Access to social protection is critical for ending extreme poverty and boosting prosperity in a liveable country. The Jordan Coalition of PWDs in Coordination with CBM Jordan is committed to scaling up social protection programmes, working with governments and partners, to support poor and vulnerable people by the coming 3 years, with a focus on youth, women, and children with Disability. Building social protection systems that are well-designed can have powerful impacts over the long term, by reducing inequalities and exclusion, creating opportunities, and ending the inter-generational cycle of poverty, including for women, youth, and children with disabilities. The rapidly changing nature of work in Jordan at all income levels requires a new approach to social protection. Taken together, strong social protection systems help individuals and families, especially the poor and vulnerable, prepare for and cope with crises and shocks. The future of social protection is adaptive and digital. Adaptive Social Protection invests in households' ability to prepare for, cope with, and adapt to shocks without becoming trapped in poverty. Often integrating disaster risk, crisis response, and climate change measures, such systems can increase the resilience of households against climate shocks, health emergencies, food insecurity, and inflation by adapting to the situation.

## **Caritas Jordan**

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| Total Budget | Keywords | Impact Level |
| NA | \_Education, \_Early, \_Accessibility, \_Capacity Building | 10 |

1. Caritas Jordan Early Childhood Inclusive Education Programme, Jordan. Supported by Caritas Germany through funds from the German Federal Ministry for Economic Cooperation and Development (BMZ).

The project is aligned with the Jordan National Education Plan (mandatory Kindergarten education) and 10-year strategy of Inclusive Education. 1 phase of the Projects was implemented in 4 regions in Jordan: Irbid, Madaba, Zarqa, and Amman Overall Goal: Children in Jordan develop their potential in a safe, supportive, and inclusive environment. On the micro-level: Kindergartens competently implement the CHILD (Child Holistic Inclusive Learning and Development) approach (Universal Design for Learning (UDL) and Multi-Tiered System of Supports (MTSS) Universal built on the coةopponents: Inclusive Education, Social Emotional Learning and Parents Participation. It serves as a complement to existing curricula, providing teachers with methods to implement child-centred and inclusive educational work. Inclusive early childhood education leads to a holistic development of children's analytical, emotional, and social competencies, the five core competencies: Self-awareness, Self-management, Social awareness, Responsible decision making, and Relationship skills. Family collaboration is an integral part of building a successful early childhood practice. developing Strong, trusting relationships between teachers and families, helping families feel welcome, respecting families ‘diversity, and sharing responsibilities, promoting children's learning through providing families with needed activities, interactions, and support. Summarise the elements of Caritas Jordan's inclusive approach as follows:

* + Guiding a positive attitude towards inclusive education among school personnel and parents.
	+ Early identification/assessment of children's development to develop individualised educational plans.
	+ Capacity-building for teachers to facilitate learning and monitoring responses to interventions.
	+ Network with local resources to coordinate and/ or refer when needed.
	+ Physical access through ramps, accessible washrooms and toilets, teaching aids, and furniture.
	+ Provide support with teaching aids for regular educational classes and children with disabilities.

The Project has been running for three years, 2022-2024, targeting four kindergartens, and now going into 3-year Phase 2, 2025-2027; the four pilot kindergartens will become multipliers, providing peer-training to another three kindergartens each, thus creating 12 CHILD Approach Adopted Kindergartens The aim is to create a successful pilot project to encourage the Jordan Government to adopt and facilitate the Caritas CHILD approach as we move to support public Kindergartens.

Meso Level:

Charity kindergartens embed the CHILD approach in their educational practice and promote its implementation within their networks. At the macro level, inclusive and child-centred early childhood education is standardised and endorsed by key stakeholders on the national level for private kindergartens, with the support of the CHILD Approach. Core components of the project include educational and advisory measures for kindergarten staff, leading to capacity building and institutional strengthening. This is supported by material assistance, particularly for children with disabilities, as well as renovations to create an inclusive kindergarten environment. Networking and lobbying focus on promoting inclusive early childhood education at the national level. Direct Target Groups: -Children (Ages: 4-6) and their guardians, -Children with disabilities, -Kindergarten teachers and responsible adults, and University Students/trainees.

Indirect Target Groups: -Family members -Additional staff from charity kindergartens and community-based kindergartens -Representatives from the Ministry of Education and non-governmental organisations.

The CHILD Approach:

The CHILD approach combines the two concepts of Universal Design for Learning (UDL) and Multi-Tiered System of Support (MTSS). The former is a didactic framework that provides flexible, universally applicable teaching methods and materials to meet the diverse learning needs of all children. The multi-tiered support system (MTSS), on the other hand, offers varying levels of support intensity. It assumes that the support needs of 80% of the group can be addressed with universal measures. An additional 15% require targeted support, such as in small learning groups, while only about 5% need intensive individual measures, for example, for children with significant learning or behavioural problems.

The goal of the proposed project is to contribute to a transformation of kindergarten practices in Jordan with this approach. Following the successful implementation in four model kindergartens, the application will be expanded in the second phase (2025-2027) to eight additional kindergartens, and the approach will be certified. Future educators will also be familiarised with it during their training.

## **Princess Taghrid Institute**

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| Total Budget | Keywords | Impact Level |
| NA | \_Education, \_Early, \_Capacity Building, \_Data, \_Employment | 10 |

1. By 2028, the Princess Taghrid Institute is committed to undertaking the implementation of the following commitments:
	* + - Carry out screening for at least 32,000 children and carry out a complete assessment for 25% of them. This commitment will support the 10-year strategy for Inclusive education's priority of supporting early childhood.
* Train at least 240 specialists across Jordan in standardised measurement and diagnosis methods. This initiative directly supports the national inclusive education strategy by ensuring professionals apply a unified, evidence-based approach when identifying and supporting children with disabilities.
* Enhance local data on children with disabilities by systematically collecting and analysing information from assessments and screenings. Our goal is to publish at least one study annually, contributing to evidence-based policy and programme development in Jordan. Princess Taghrid Institute is committed to utilising data from our fieldwork to inform policies, improve service delivery, and support advocacy efforts. Through structured research initiatives, we will generate insights that drive meaningful change in inclusive education and healthcare.
* Integrate standardised assessment tools in 79 military schools across Jordan. Our goal is to train school staff in measurement and diagnosis while equipping at least 50% of these schools with specialised assessment toolkits. Princess Taghrid Institute will work closely with the Ministry of Defence and other relevant stakeholders to ensure students in military schools have access to timely and appropriate diagnostic support.
* Train and employ at least 30 persons with disabilities (PWD) in Jordan's tourism sector. This initiative is designed to create inclusive economic opportunities while making the tourism industry more accessible and diverse. Princess Taghrid Institute is committed to equipping PWD with essential skills for various roles in tourism, including culinary arts, hospitality, and customer service. We will work closely with tourism businesses, hotels, restaurants, cafés, and cultural sites to establish employment pathways for programme graduates.

## **Expertise France**

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| Total Budget | Keywords | Impact Level |
| NA | \_Accessibility, \_Capacity Building,  | 10 |

1. The TAKATUF Project (2024 - 2027), funded by the Agence Française de Développement (AFD), and implemented by Expertise France (EF), in partnership with the Ministry of Social Development (MoSD), commits to transforming at least 10 Local Community Development Centres (LCDCs) in Karak, Jerash, and Amman into accessible and inclusive community hubs by 2027. This will involve working towards making the centres more accessible, improving outdoor spaces to enhance inclusivity for persons with disabilities, and striving to make centre services and activities more accessible. The Project will also build the capacity of 100 LCDC staff and local service providers in disability-inclusive service delivery. TAKATUF will collaborate with Organisations of Persons with Disabilities (OPDs) to co-design these activities, ensuring that they reflect the voices and priorities of the disability community. In addition, TAKATUF commits to developing a sustainable monitoring framework with disability-specific metrics to track progress and impact, promoting meaningful inclusion and long-term empowerment of persons with disabilities.

## **Business Development Centre**

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| Total Budget | Keywords | Impact Level |
| NA | \_Financing, \_Accessibility | 10 |

1. Providing technical and financial support for five entrepreneurial projects owned by persons with disabilities.
2. The building and programmes of the Business Development centre are disability-friendly. Preparing the Business Development centre building to be accessible for people with disabilities and using assistive tools to ensure their access to and participation in the centre's programmes.